

Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 2 June 2022 10:48 AM
To: Thanaletchumi Santerashigaram; 'SUR'; assignments
Cc: Claims Dept of CTI
Subject: RE: SNM22D203827/C02/SLT3168H/LEWLC / RE: PRI of SLG9669H

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Thursday, 2 June 2022 10:16 am
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM22D203827/C02/SLT3168H/LEWLC / RE: PRI of SLG9669H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Greetings Ms.Jenny ,

Would agree with Adrian Ling (LKK) as our SJE.

Kindly acknowledge.

Thank You.

Best Regards ,
S.Thanaletchumi (Ms)
Claims Manager
JACK CARS ENTERPRISE PTE LTD
Office : 67488824
Mobile : 91701900
Fax : 67488834
Email : thana@jackcars.com.sg
Save the Earth. Print only when necessary.

On Wed, Jun 1, 2022 at 5:07 PM Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203827/C02/SLT3168H/lewlc
Your reference: SLG9669H

Dear Sirs / Madam,

ACCIDENT INVOLVING SLT3168H & SLG9669H on 30/05/2022

We refer to your email of 01/06/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, June 1, 2022 5:02 PM

To: 'Thanaleetchumi Santerashigaram' <thana@jackcars.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: O/R: SNM22D203827/C02/SLT3168H/LEWLC / RE: PRI of SLG9669H

Without Prejudice

Dear Jenny,

Please conduct PRS for SLG9669H.

Note: officer in charge Jenny Lew 63896172.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮
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From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Wednesday, 1 June 2022 3:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: PRI of SLG9669H

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Greetings Mr.Boon Seen,

It would be at 1844hrs

On Wed, 1 Jun 2022, 08:32 Claims Dept of CTI, <claimsdept@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sir,

Kindly advise on accident timing to process pri.

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Thank you

Chong Boon Sen

Claims Department

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From: Thanaleetchumi Santerashigaram <thana@jackcars.com.sg>
Sent: Wednesday, 1 June 2022 10:36 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI of SLG9669H

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Greetings ,

Attached would be the PRI of SLG9669H for your kind perusal.

Kindly acknowledge.

Thank You.

Best Regards ,

S.Thanaletchumi (Ms)

Claims Manager

JACK CARS ENTERPRISE PTE LTD

Office : 67488824

Mobile : 91701900

Fax : 67488834

Email : thana@jackcars.com.sg

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----- Forwarded message -----

From: Thanaletchumi Santerashigaram <thana@jackcars.com.sg>

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc:

Bcc:

Date: Wed, 1 Jun 2022 02:35:51 +0000

Subject: PRI of SLG9669H

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Greetings ,

Attached would be the PRI of SLG9669H for your kind perusal.

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