

Re: PRS for SMV7541P ; EQI Ref: DM22HO00872/JS

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 6/6/2022 3:04 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Dear Sir/Madam,

Enclosed Preli Advise of SMV 7541P

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 2 June 2022 10:11 am

To: 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: PRS for SMV7541P ; EQI Ref: DM22HO00872/JS

Dear Jie Si,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Thursday, 2 June 2022 8:52 AM

To: 'assignments' <assignments@lkkauto.com>

Subject: PRS for SMV7541P ; EQI Ref: DM22HO00872/JS

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Announcement

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In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Thursday, 2 June 2022 8:16 AM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: RE: EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey + ; EQI Ref: DM22HO00872/JS

Hi,

We will choose LKK Auto for this case.

Kindly administer the assignment to LKK Auto.

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042

Tel no.: 8128 9802

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1.618.



From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: 01 June 2022 1:08 PM

To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Subject: FW: EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey + ; EQI Ref: DM22HO00872/JS

You don't often get email from jiesi.neo@eqinsurance.com.sg. [Learn why this is important](#)

WITHOUT PREJUDICE

Dear Jess,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Announcement

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Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Jess Francis Carlos <jess.carlos@eurokars.com.sg>

Sent: Tuesday, 31 May 2022 7:27 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Subject: EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey +

To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey Type (New Survey / Resurvey)	TP Survey
Vehicle to be surveyed :	SMV7541P M3
EQ Insured Vehicle :	SLU3702K

Date of Accident :	Sunday, 29 May 2022
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE, Singapore 408605
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved : (please indicate Yes / No)	NO

Thank you.

Jess Francis Carlos
Insurance Claims Executive
Trans Eurokars Pte Ltd
27A Tanjong Penjuru
Singapore 609042
Tel no.: 8128 9802

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From: scan@eurokars.com.sg <scan@eurokars.com.sg>
Sent: 31 May 2022 7:24 PM
To: Jess Francis Carlos <jess.carlos@eurokars.com.sg>
Subject: Attached Image