

## Yan (LKK Auto)

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** Thursday, 2 June 2022 8:52 AM  
**To:** 'assignments'  
**Subject:** PRS for SMV7541P ; EQI Ref: DM22HO00872/JS  
**Attachments:** 1842\_001.pdf; SLU3702K IV GIA.pdf; SMV7541P TP GIA.pdf

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the relevant documents.

Please acknowledge receipt.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Neo Jie Si**  
Senior Executive | Claims



### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9885 | fax 65 62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Sent:** Thursday, 2 June 2022 8:16 AM  
**To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Subject:** RE: EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey + ; EQI Ref: DM22HO00872/JS

Hi,

We will choose LKK Auto for this case.

Kindly administer the assignment to LKK Auto.

Thank you.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>  
**Sent:** 01 June 2022 1:08 PM  
**To:** Jess Francis Carlos <jess.carlos@eurokars.com.sg>  
**Subject:** FW: EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey + ; EQI Ref: DM22HO00872/JS

You don't often get email from [jiesi.neo@eqinsurance.com.sg](mailto:jiesi.neo@eqinsurance.com.sg). [Learn why this is important](#)

**WITHOUT PREJUDICE**

Dear Jess,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866
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Fax: 6849 9155	Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788 Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561 Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822 Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001 Fax: 64587432
9) <b>Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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Regards,

**Neo Jie Si**

Senior Executive | Claims



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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Sent:** Tuesday, 31 May 2022 7:27 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Cc:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Subject:** EQ ref - SLU3702K / Our ref - SMV7541P / 29-5-2022 / TP Claim - EQ / Survey +

To whom it may concern,

Kindly arrange the TP Claim Survey to our client's vehicle.

Survey Type (New Survey / Resurvey)	TP Survey
Vehicle to be surveyed :	SMV7541P M3
EQ Insured Vehicle :	SLU3702K
Date of Accident :	Sunday, 29 May 2022
Date of Survey :	TBA
Name of Workshop :	Trans Eurokars Pte Ltd
Address of Survey Location :	5 UBI CLOSE, Singapore 408605
Name of Contact Person :	Jess Carlos
Contact Number :	8128 9802
Any Undercarriage involved : (please indicate Yes / No)	NO

Thank you.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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1.618



**From:** [scan@eurokars.com.sg](mailto:scan@eurokars.com.sg) <[scan@eurokars.com.sg](mailto:scan@eurokars.com.sg)>

**Sent:** 31 May 2022 7:24 PM

**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Subject:** Attached Image