## **Hsiao Tong (LKKAuto)**

From: Hsiao Tong (LKKAuto)

**Sent:** Thursday, 21 July 2022 9:54 AM

**To:** 'anson@carcity.com.sg'

Subject: RE: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

**Attachments:** DV\_SLH8377B.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the documents enclosed and return together with your client's authorisation to act to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: anson@carcity.com.sg <anson@carcity.com.sg>

Sent: Wednesday, 20 July 2022 4:50 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear Hsiao Tong

We accepted the offer.

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Wednesday, 20 July, 2022 4:33 PM

To: anson@carcity.com.sg

Subject: RE: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,410.00(all-in).

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

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HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: anson@carcity.com.sg <anson@carcity.com.sg>

Sent: Wednesday, 20 July 2022 3:59 PM

To: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Subject: RE: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

**Dear Hsiao Tong** 

I'm just following up the above case which we previously sent to you.

I understand that you are busy, but I would appreciate it if you could review and respond to me as soon as you can.

## Regards

Anson Seah Manager

Car City Auto Centre Pte Ltd Hp: 85114276 Fax: 67820300

From: Hsiao Tong (LKKAuto) < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>

Sent: Friday, 10 June, 2022 8:54 AM

To: anson@carcity.com.sg

Subject: RE: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Without Prejudice

Dear Sirs/Mdm,

We acknowledge receipt of your email dated 08/06/2022.

We will look into the matter and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Anson Seah <anson@carcity.com.sg>
Sent: Wednesday, 8 June 2022 12:22 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: fw: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear Hsiao Tong

We have completed the repair and finalize with surveyor.

Please refer to attached for payment.

Hope to hear from your the soonest.

Regards

Anson Seah Manager

Car City Auto Centre Pte Ltd Hp: 85114276 Fax: 67820300

From: "Motor Claim - III" < motorclaim@iii.com.sq >

Sent: Wednesday, June 1, 2022 5:24 PM

**To**: "anson@carcity.com.sg" <anson@carcity.com.sg>, "Mei Kwan (LKKAuto)" <<u>Meikwan@lkkauto.com</u>>, "sur@lkkauto.com" <sur@lkkauto.com>

**Cc**: "Hsiao Tong (LKKAuto)" <<u>chewht@lkkauto.com</u>>, "Admin A" <<u>admin-a@lkkauto.com</u>>, "Summer (LKK Auto)" <<u>admin-d@lkkauto.com</u>>, "Gabriel Wee" <<u>Gabriel@iii.com.sg</u>>

**Subject**: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SLH8377B and let us have your report urgently.

This claim will be handled by Mr Gabriel.

\*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Thank You.

## Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711 Tel: 6347 6100 Ext 231



From: Anson Seah <anson@carcity.com.sg>
Sent: Wednesday, 1 June 2022 11:19 am

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>>; Motor Claim - III < <a href="motorclaim@iii.com.sg">motorclaim@iii.com.sg</a>>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear Bhuvaneswari

On 30/5/2022, 2.41pm, I have send it to iii emails. It might have landed in your junk mail.

Meanwhile, I have attached our client SAS report for your perusal.

## TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Mon 5/30/2022 2:41 PM U \*

From: "Anson Seah"

To: motorclaim@iii.com.sg

Message

Attachments

Dear India

Our client, SLH8377B, has filed a third party claim against your insured policy, GBJ5266R.

The repair estimate is being prepared and vehicle is currently with the customer.

Do let us know 1 day in advance before the PRI, so that arrangement can be made for vehicle to come i the workshop

Attached is the SAS report for your perusal.

Regards

Anson Seah Manager Car City Auto Centre Pte Ltd

Hp: 85114276 Fax: 67820300

From: "Motor Claim - III" < motorclaim@iii.com.sq >

Sent: Wednesday, June 1, 2022 10:56 AM

To: "Mei Kwan (LKKAuto)" < Meikwan@lkkauto.com >, "anson@carcity.com.sg" < anson@carcity.com.sg >

Cc: "Hsiao Tong (LKKAuto)" < <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a>>, "Admin A" < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear All,

We haven't received any mails on this claim. Kindly provide TP SAS report.

Thank you,

Bhuvaneswari Motor & Work Injury Claims Department India International Insurance Pte Ltd

64 Cecil Street #04/#05 IOB Building Singapore 049711



From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

**Sent:** Wednesday, 1 June 2022 10:16 am **To:** Motor Claim - III < <a href="mailto:motorclaim@iii.com.sg">motorclaim@iii.com.sg</a>>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] - RE: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Hi all,

Please refer to the below email.

We would like to check whether LKK can proceed to survey and handle TP claim.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Anson Seah <anson@carcity.com.sg>
Sent: Wednesday, 1 June, 2022 9:22 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Subject: fw: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear Mei kwan

FYI.

Regards

Anson Seah Manager

Car City Auto Centre Pte Ltd Hp: 85114276 Fax: 67820300

From: "Anson Seah" <a href="mailto:sanson@carcity.com.sg">anson@carcity.com.sg</a>>

**Sent**: Monday, May 30, 2022 2:41 PM

To: motorclaim@iii.com.sg

Subject: TP claim SLH8377B (CHINA) Vs GBJ5266R (INDIA)

Dear India

Our client, SLH8377B, has filed a third party claim against your insured policy, GBJ5266R. The repair estimate is being prepared and vehicle is currently with the customer. Do let us know 1 day in advance before the PRI, so that arrangement can be made for vehicle to come into the workshop

Attached is the SAS report for your perusal.

Regards

Anson Seah Manager

Car City Auto Centre Pte Ltd Hp: 85114276 Fax: 67820300

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (https://www.iii.com.sg/privacy-policy). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

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