# Yan (LKK Auto)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 1 June 2022 3:34 PM

**To:** Serene Lim; assignments@lkkauto.com; sur@lkkauto.com

**Subject:** RE: SNM22D203817/C02/XD1484A/LEEPG / FW: GBG6711G & XD1484A ALONG 67

SUNGEI KADUT STREET 1 ON 30.05.2022

Attachments: GBG6711G SAS REPORT.pdf; LTA receipt-20220531-100402.pdf

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: We have not received our insured's report.

Dear LKK

Please arrange to conduct PRS on without prejudice basis.

#### NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards, Cecilia Lee

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

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From: Serene Lim <serene@limyewboo.com>
Sent: Wednesday, 1 June 2022 3:29 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: RE: SNM22D203817/C02/XD1484A/LEEPG / FW: GBG6711G & XD1484A ALONG 67 SUNGEI KADUT STREET 1

ON 30.05.2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

#### Hi Cecilia

Pls assign LKK to contact us & also we understand from your insured that they have lodge their report this morning at Cheng Hoe Motor Pte Ltd.

Kindly revert us with liability clearance for direct settlement purpose.

Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: serene@limyewboo.com

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Sent: Wednesday, 1 June 2022 12:22 pm
To: Serene Lim <serene@limyewboo.com>

Subject: RE: SNM22D203817/C02/XD1484A/LEEPG / FW: GBG6711G & XD1484A ALONG 67 SUNGEI KADUT STREET 1

ON 30.05.2022

## Without Prejudice

Our reference: SNM22D203817/C02/XD1484A/LEEPG

Your reference: GBG6711G

Dear Sirs,

We refer to your email of 31/05/2022.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,
Cecilia Lee
Senior Executive
Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Wednesday, 1 June 2022 11:40 AM

To: 'serene@limyewboo.com' <serene@limyewboo.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Subject: O/R: SNM22D203817/C02/XD1484A/LEEPG / FW: GBG6711G & XD1484A ALONG 67 SUNGEI KADUT STREET 1

ON 30.05.2022

Without Prejudice

Dear Cecilia,

Please conduct PRS for GBG6711G. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Cecilia Lee 63896530.

#### NOTICE:

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Thank you

Chong Boon Sen Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Serene Lim < <u>serene@limyewboo.com</u>>

Sent: Tuesday, 31 May 2022 5:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: GBG6711G & XD1484A ALONG 67 SUNGEI KADUT STREET 1 ON 30.05.2022

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To: Motor Claims Dept (Arrangement of Surveyor Unit)

RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING GBG6711G & XD1484A ALONG 67 SUNGEI KADUT STREET 1 ON 30.05.2022

We are the repairer for m/s Shanghai Hup Seng Woodcraft & Constn Factory the owner of vehicle no. GBG6711G.

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co

Blk 10, Sin Ming Industrial Estate, #01-10, Sector C, Singapore 575645

Tel: 64534177 Fax: 64593724 Email: serene@limyewboo.com

Contact Person: Serene Lim Hp: +65 96852332

Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)

# PLEASE ARRANGE OFFICER-IN-CHARGE TO LET US KNOW ASAP IF WE COULD DO DIRECT SETTLEMENT FOR THIS CASE

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards Serene LIM Lim Yew Boo Spray Paint Co Direct: +65 64545011 Mobile: +65 96852332