

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Tuesday, 14 June 2022 3:38 PM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore); SUR; Thevan (LKK Auto)  
**Cc:** Bryan Ang (LKKAUTO); 'Lim, Sharon (Allianz Insurance Singapore)'  
**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y  
**Attachments:** SNB2005Y marked estimate.pdf; SNB2005Y 2nd IA.pdf

Dear Sir/Madam,

Enclosed herewith 2<sup>nd</sup> preliminary advice of SNB 2005Y.  
The vehicle repair on Lump Sum basis as the vehicle used more than 3 years.  
Recommended days of repair: 6 days.

Kindly advise on authorisation and policy excess.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 13 June 2022 9:17 AM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Thevan (LKK Auto) <[Thevan@lkkauto.com](mailto:Thevan@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Dear Faiz,

Thank you for the email.

We will get to back to you asap.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>  
**Sent:** Friday, 10 June 2022 7:01 PM  
**To:** Shiau Chan (LKKAUTO) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Thevan (LKK Auto) <[Thevan@lkkauto.com](mailto:Thevan@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAUTO) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Internal

Dear Shiau Chan

We refer to our conversation earlier.

We hope to get an estimate figure for the Own Damage Claim Repairs so that we can put aside for reserving. We noted that this amount given would may or may not be accurate to actual costs.

Thank you.

Regards,



**Faiz Rosli**  
Claims Specialist  
Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C  
79 Robinson Road #09-01, Singapore 068897  
[www.allianz.sg](http://www.allianz.sg)



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**From:** Shiao Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Wednesday, June 8, 2022 9:53 AM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Thevan (LKK Auto) <[Thevan@lkkauto.com](mailto:Thevan@lkkauto.com)>  
**Cc:** Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** [EXT] RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Dear Faiz,

As per our surveyor's opinion SNB 2005Y has been detected to be overall roadworthy at the time of inspection. No modifications were found during the time of inspection. The brakes and steering were all intact with the tyres depth of approximately 6mm each.

Best Regards,

**Shiao Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

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**From:** Shiao Chan (LKKAuto)  
**Sent:** Monday, 6 June 2022 4:39 PM  
**To:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Thevan (LKK Auto) <[Thevan@lkkauto.com](mailto:Thevan@lkkauto.com)>  
**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Dear Faiz,

Thank you for the email.

We will check and revert.

Dear Thevan,

Please refer to the below email.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Bin Rosli, Muhammad Faiz (Allianz Insurance Singapore) <[muhammad-faiz.bin-rosli@allianz.sg](mailto:muhammad-faiz.bin-rosli@allianz.sg)>

**Sent:** Monday, 6 June 2022 4:03 PM

**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Internal

Dear Shiau Chan

We would like to have your views if any modifications or aftermarket items that could have affected the Insured Vehicle's overall roadworthiness had been detected at the time of inspection, as well as if there are any compliance issues in place.

Thank you.

Regards,



**Faiz Rosli**

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

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**From:** Claims Banca (Allianz Insurance Singapore)  
**Sent:** Monday, June 6, 2022 3:23 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: OD Survey Assignment - 2022 22004942/FR-SNB2005Y

Internal

Dear Shiau Chan

Kindly let us have pictures taken from the survey.

In addition, we acknowledge that we are currently waiting for the workshop to update on the price list. Can we expect any significant increase/decrease to the Cost of Repair once the price list is in?

We will revert again on authorization and excess.

Thank you.

Regards,



**Faiz Rosli**  
Claims Specialist  
Claims & Performance Management

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, June 6, 2022 2:32 PM  
**To:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Lim, Sharon (Allianz Insurance Singapore) <[sharon.lim@allianz.sg](mailto:sharon.lim@allianz.sg)>  
**Subject:** [EXT] RE: OD Survey Assignment - 2022 22004942FR-SNB2005Y

Dear Sir/Madam,

Enclosed herewith preliminary advice of SNB 2005Y.  
The vehicle repair on Lump Sum basis and we are pending for parts prices from repairer.  
Recommended days of repair: 6 days.

Kindly advise on authorisation and policy excess.

Best Regards,  
**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Wednesday, 1 June 2022 5:11 PM

**To:** 'Claims Banca (Allianz Insurance Singapore)' <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: OD Survey Assignment - 2022 22004942FR-SNB2005Y

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 2.6.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Wednesday, 1 June 2022 5:00 PM

**To:** Yan (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [claims@teamworkgarage.com](mailto:claims@teamworkgarage.com)

**Subject:** OD Survey Assignment - 2022 22004942FR-SNB2005Y

Dear LKK

We are appointing Bryan Ang your good office for OD survey:

Kindly Contact : Team Work Garage  
Darren @ 68442475  
BLK 53 PAYA UBI INDUSTRIAL PARK, UBI AVE 1 #01-24, S(408934)

Please download the documents from this link below

File: GIA.pdf

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=6cca80d2-98ee-4516-b8ad-f5300d2140c3-6687696c38605f56>

Size: ~ 1 MByte, Download available until: 6/6/2022

Passwords will be sent in a separate email.

Thank you.

Regards

**Shanti .R**

Claims Service

Claims & Performance Management

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