

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 2 June 2022 4:43 PM
To: SUR; claims@cartimes.com.sg; bernardyeow@cartimes.com.sg
Subject: RE: SNM22D203804/C01/SGT7769G/TAYHP / FW: OD CLAIM / Our Ref SGT 7769 G (D.O.A. 27/05/2022)

Dear Huey Qi,

As instructed by our client , please proceed to repair the **insured vehicle SGT 7769G , part by part repair, (Excess \$500/-).**

Cost plus 10%

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Please provides parts invoice upon finalize

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 1 June 2022 10:13 AM
To: claims@cartimes.com.sg; Bernard Yeow <bernardyeow@cartimes.com.sg>; assignments@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: FW: SNM22D203804/C01/SGT7769G/TAYHP / FW: OD CLAIM / Our Ref SGT 7769 G (D.O.A. 27/05/2022)

Dear Sir (LKK),

Estimate from Cartimes \$19,645.00
Excess \$ 500.00

Please assist to get your surveyor to liaise with CARTIMES to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 31 May 2022 3:59 PM

To: 'claims@cartimes.com.sg' <claims@cartimes.com.sg>; 'bernardyeow@cartimes.com.sg' <bernardyeow@cartimes.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D203804/C01/SGT7769G/TAYHP / FW: OD CLAIM / Our Ref SGT 7769 G (D.O.A. 27/05/2022)

Dear Sir,

Kindly note case handler is Irene Tay.

Dear Irene,

Fya. OD claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Tuesday, 31 May 2022 11:34 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'bernardyeow@cartimes.com.sg' <bernardyeow@cartimes.com.sg>

Subject: Re: OD CLAIM / Our Ref SGT 7769 G (D.O.A. 27/05/2022)

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Dear Boon Sen,

Kindly see the attached GIA report (password with the file) and marked estimate for your reference.

Thank You.

Regards,

Huey Qi



CarTimes Autolution Pte Ltd

160 Sin Ming Drive AutoCity #02-04 Singapore 575722

Tel 6471 5111

www.cartimes.com.sg

Journey Together

On 2022-05-31 11:01, Claims Dept of CTI wrote:

Dear Sir,

Pls submit estimate for processing.

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Chong Boon Sen

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Tuesday, 31 May 2022 10:09 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'bernardyeow@cartimes.com.sg' <bernardyeow@cartimes.com.sg>

Subject: Re: FW: Our Ref SGT 7769 G (D.O.A. 27/05/2022) Your Ref SG 6156 H - PRI

Importance: High

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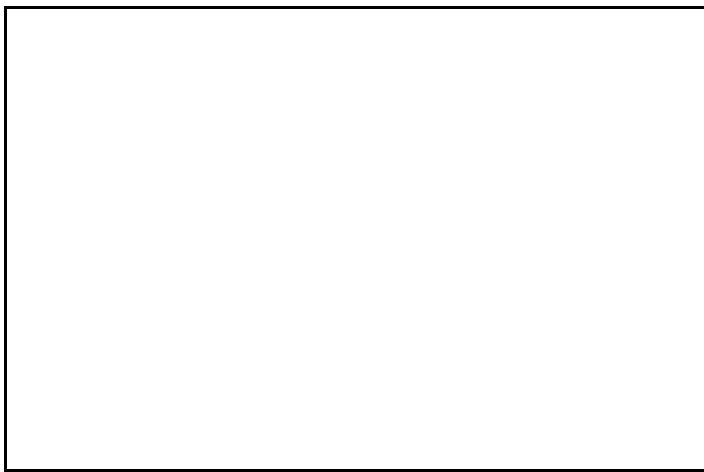
Dear Boon Sen,

The accident timing is 1953 hours.

Thank You.

Regards,

Huey Qi



On 2022-05-31 10:00, Claims Dept of CTI wrote:

Without Prejudice

Dear Sir,

Refer to telcon earlier. Pls advise accident timing asap to process pri.

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Thank you

Chong Boon Sen

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From: claims@cartimes.com.sg <claims@cartimes.com.sg>

Sent: Monday, 30 May 2022 3:32 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Bernard Yeow <bernardyeow@cartimes.com.sg>

Subject: Re: Our Ref SGT 7769 G (D.O.A. 27/05/2022) Your Ref SG 6156 H - PRI

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

PRI have attached and kindly arrange survey the vehicle at level #07-17.

Thank You.

Regards,

Jia Xin

