

## Yan (LKK Auto)

---

**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Wednesday, 1 June 2022 9:45 AM  
**To:** Ashlyn.Chng@inchcape.com.sg; 'claimstatusenquiry@borneomotors.com.sg'; Tan Kah Leong  
**Cc:** Admin A; assignments@lkkauto.com  
**Subject:** FW: SNM22D203786/C02/SMF4445M/TANKL / FW: Direct Settlement (ST) - Accident Involving SMA6783A (GRAB) & SMF4445M DOA: 29.05.2022 (VEH GROUNDED)  
**Attachments:** SMA6783A\_EST INV.pdf; SMA6783A\_EFILE.pdf; Insurer Enquiry — GEARS.pdf

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with Borneo Motor to conduct survey.

Regards,

Irene Tay

---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 31 May 2022 5:30 PM  
**To:** Ashlyn.Chng@inchcape.com.sg; 'claimstatusenquiry@borneomotors.com.sg' <claimstatusenquiry@borneomotors.com.sg>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** O/R: SNM22D203786/C02/SMF4445M/TANKL / FW: Direct Settlement (ST) - Accident Involving SMA6783A (GRAB) & SMF4445M DOA: 29.05.2022 (VEH GROUNDED)

Without Prejudice

Dear Irene,

Please conduct PRS for SMA6783A.

Note: officer in charge Tan Kah Leong 63896193.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter

---

**From:** Ashlyn Chng <[Ashlyn.Chng@inchcape.com.sg](mailto:Ashlyn.Chng@inchcape.com.sg)>  
**Sent:** Tuesday, 31 May 2022 2:26 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** claimstatusenquiry <[claimstatusenquiry@borneomotors.com.sg](mailto:claimstatusenquiry@borneomotors.com.sg)>  
**Subject:** Direct Settlement (ST) - Accident Involving SMA6783A (GRAB) & SMF4445M DOA: 29.05.2022 (VEH GROUNDED)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **SMF4445M** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$130 per day x no. of days** as recommended by your appointed surveyor.

Kindly have your in-house surveyor to contact our Motor Claim Assessor, **Shashi @ 9336 6875 / 6631 1864** located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle IN workshop).

As for liability clearance, kindly revert to this email.

Driver will claim Medical or Injury.

Your kind attention into the above is greatly appreciated.

Thank you.

Regards,

Ashlyn Chng

**D:** 6631 1874 | **F:** 6872 7260 | **E:** [Ashlyn.chng@inchcape.com.sg](mailto:Ashlyn.chng@inchcape.com.sg)

Inchcape Centre

Level 4, Bodycare Centre

2 Pandan Crescent

Singapore 128462

[www.borneomotors.com.sg](http://www.borneomotors.com.sg) | [www.lexus.com.sg](http://www.lexus.com.sg) | [www.toyotasingapore.com.sg](http://www.toyotasingapore.com.sg) | [www.hino.com.sg](http://www.hino.com.sg) | [www.suzukicar.com.sg](http://www.suzukicar.com.sg)