

Huey Yon (LKKAUTO)

From: Elite Automotive SG <elite.automotive13@gmail.com>
Sent: Thursday, 29 September 2022 12:02 PM
To: Shiau Chan (LKKAUTO)
Cc: SUR
Subject: Re: [EXT] Claim OD For Vehicle No: SMQ25K
Attachments: 29092022115742.pdf

Hi Shiau Chan,

Good day! We accept above offer-\$9871.10 (Bf GST). Thanks!

Regards,

Christy
Elite Automotive P/L
63397378

On Thu, 22 Sept 2022 at 10:40, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Christy,

Have any status as below email?

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 7 September 2022 2:38 PM
To: Elite Automotive SG <elite.automotive13@gmail.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: [EXT] Claim OD For Vehicle No: SMQ25K

Dear Christy,

WITHOUT PREJUDICE

We will be advising our principal a cost of repair \$9,871.10 before excess \$600.00 and 5 days of repair, subject to their approval.

Kindly check.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive SG <elite.automotive13@gmail.com>

Sent: Wednesday, 7 September 2022 12:55 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: Re: [EXT] Claim OD For Vehicle No: SMQ25K

Hi Shiau Chan,

Good day! Kindly refer to attached invoice. Thanks!

Regards,

Christy

On Wed, 7 Sept 2022 at 11:31, Shiau Chan (LKKAUTO) <siewsc@lkkauto.com> wrote:

Dear Christy,

Kindly provide us the parts invoice for finalise.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO)

Sent: Tuesday, 6 September 2022 3:07 PM

To: 'Elite Automotive SG' <elite.automotive13@gmail.com>; SUR <sur@lkkauto.com>

Subject: RE: [EXT] Claim OD For Vehicle No: SMQ25K

Dear Christy,

Any status? If don't have the said photo support, we will take out the parts from repair cost.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Tuesday, 30 August 2022 2:14 PM

To: 'Elite Automotive SG' <elite.automotive13@gmail.com>; SUR <sur@lkkauto.com>

Subject: RE: [EXT] Claim OD For Vehicle No: SMQ25K

Dear Christy,

Kindly provide us the damage photo for FRONT BUMPER SENSOR.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Thursday, 2 June 2022 5:56 PM

To: 'Elite Automotive SG' <elite.automotive13@gmail.com>; SUR <sur@lkkauto.com>

Subject: RE: [EXT] Claim OD For Vehicle No: SMQ25K

Dear Christy,

As instructed by our client, please proceed to repair the insured vehicle **SMQ 25K at repair cost on part by part basis (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 2 June 2022 2:02 PM

To: 'Elite Automotive SG' <elite.automotive13@gmail.com>; Thevan (LKK Auto) <Thevan@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: RE: [EXT] Claim OD For Vehicle No: SMQ25K

Dear Christy,

Thank you for the email.

Dear Shiau Chan / Thevan,

FYNA. Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive SG <elite.automotive13@gmail.com>

Sent: Thursday, 2 June 2022 1:28 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: [EXT] Claim OD For Vehicle No: SMQ25K

Hi Yan,

Good day! May i know status for above vehicle? Marked estimate?

Regards,

Christy

Elite Automotive P/L

63397378

On Tue, 31 May 2022 at 17:10, Yan (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Christy,

Received with thanks.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive SG <elite.automotive13@gmail.com>

Sent: Tuesday, 31 May 2022 5:04 PM

To: Yan (LKK Auto) <admin-d@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: Re: [EXT] Claim OD For Vehicle No: SMQ25K

Hi Yan,

Good day! Kindly refer to attached photo. Thanks!

Regards,

Christy

Elite Automotive P/L

Tel : 6339 7378

On Tue, 31 May 2022 at 16:35, Yan (LKK Auto) <admin-d@lkkauto.com> wrote:

Dear Christy,

As spoken, please send us the photo to conduct desktop survey.

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elite Automotive SG <elite.automotive13@gmail.com>

Sent: Tuesday, 31 May 2022 12:47 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Claim OD For Vehicle No: SMQ25K

Hi,

Good day! Kindly refer to attached estimate & accident report, please arrange surveyor come down for survey above vehicle. Thanks!

Regards,

Christy

Elite Automotive P/L

Tel : 6339 7378

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Regards,

Elite Automotive P/L

Tel : 6339 7378

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Tel : 6339 7378

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Tel : 6339 7378

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Regards,

Elite Automotive P/L

Tel : 6339 7378