

Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 31 May 2022 4:31 PM
To: shirley.loh@ksteoptr.com; assignments
Cc: Claims Dept of CTI; Chee So Chow; Irene Tay; Chong Boon Sen; Tan Kah Leong; Pauline Tham
Subject: RE: our Ref: SNM22D203753/C02/SMZ8725Z/Thamyl ; Your Ref: TKS/A1104-ACC-46143.22/sl (SMQ 3051 P)

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>

Sent: Tuesday, May 31, 2022 3:59 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong

<KahLeong.Tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: our Ref: SNM22D203753/C02/SMZ8725Z/Thamyl ; Your Ref: TKS/A1104-ACC-46143.22/sl (SMQ 3051 P)

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Dear Adeline Chng,

We refer to your email dated 31/5/22.

Our client has agree to the usage of Kenneth Kong (LKK) as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage Kenneth Kong (LKK) to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Please be informed that there was an typo error in our earlier email on the workshop name and address, the correct particulars are:

Heng Yap Seng Auto Services
160 Sin Ming Drive Sin Ming Autocity #08-13
Singapore 575722

Person I/C : **Ah Meng**
Contact : **9183 3008**

Thank you.

Regards
Shirley
Teo Keng Siang LLC
TeL: 6333 4222 ext 59

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, 31 May 2022 3:35 pm

To: shirley.loh@ksteoptr.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: our Ref: SNM22D203753/C02/SMZ8725Z/Thamyl ; Your Ref: TKS/A1104-ACC-46143.22/sl (SMQ 3051 P)

Without Prejudice, Save as to Costs

Our reference: **SNM22D203753 C02/ SMZ8725Z /thamyl**

Your reference: TKS/A1104-ACC-46143.22/sl

Dear Sirs

ACCIDENT INVOLVING SMZ8725Z & SMQ3051P ON 26/05/2022

We refer to your email of 31/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Pauline Tham at 63896541 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>
Sent: Tuesday, May 31, 2022 3:26 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>; Lim Shu Min <shumin.lim@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Catherine Thia <catherine.thia@sg.cntaiping.com>
Subject: RE: Your Ref: SMZ 8725 Z ; Our Ref: TKS/A1104-ACC-46143.22/sI (SMQ 3051 P)

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REMINDER

From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>
Sent: Tuesday, 31 May 2022 12:41 pm
To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; 'Irene Tay' <irene.tay@sg.cntaiping.com>; 'Chong Boon Sen' <boonsen.chong@sg.cntaiping.com>; 'atherine.thia@sg.cntaiping.com' <atherine.thia@sg.cntaiping.com>; 'Adeline Chng' <adeline.chng@sg.cntaiping.com>; 'Shumin.lim@sg.cntaiping.com' <Shumin.lim@sg.cntaiping.com>; 'Tan Kah Leong' <KahLeong.Tan@sg.cntaiping.com>
Cc: hysauto1122@hotmail.com
Subject: RE: Your Ref: SMZ 8725 Z ; Our Ref: TKS/A1104-ACC-46143.22/sI (SMQ 3051 P)

Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 31/5/22.

Please let us have your surveyor list soon.

Thank you.

Regards

Shirley

Teo Keng Siang LLC

6333 4222 ext 59