

Re: PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022 ; DM22HO00867/JS

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 6/6/2022 2:06 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Sir/Madam,

Enclosed Preli Advise of GBL 7802U

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Wednesday, 1 June 2022 1:21 pm**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022 ; DM22HO00867/JS

Dear Sir/Madam,

Please be informed that we have inspected the vehicle **GBL 7802U** on 31/05/22.

We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>**Sent:** Tuesday, 31 May 2022 4:39 pm**To:** 'Jie Si Neo' <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** RE: PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022 ; DM22HO00867/JS

Dear Jie Si,

Thank you for the assignment.

Repairer arrange on 1.6.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Tuesday, 31 May 2022 4:24 PM

To: 'assignments' <assignments@lkkauto.com>

Subject: PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022 ; DM22HO00867/JS

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

We do not have TP’s GIA report and repair estimates. Insured also has yet to report the accident.

Please acknowledge receipt.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motoreclaims@eqinsurance.com.sg”

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Announcement

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In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Tuesday, 31 May 2022 4:16 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

Without Prejudice

Dear Jie Si,

As requested, the accident happened on 30.05.2022 at 07:57AM at Upper Serangoon Road towards Bendemeer Road.

We will email the GIA report to you once we received it.

Thank you.

Best Regards,
 Ashley Chia
 Fastech Auto Pte Ltd
 1 Kaki Bukit Avenue 6 #01-46/48/50
 Autobay Singapore 417883
 Tel: 6746 5405
 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Tuesday, May 31, 2022 4:03 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

WITHOUT PREJUDICE

Dear Ashley,

Appreciate if you could kindly provide a copy of your client's GIA report (or a draft) and time of accident.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motoreclaims@eqinsurance.com.sg”

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Announcement

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Regards,

Neo Jie Si

Senior Executive | Claims



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5 Maxwell Road #17-00 Tower
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www.eqinsurance.com.sg



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From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Tuesday, 31 May 2022 3:55 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

Without Prejudice

Dear Jie Si,

Please arrange **(LKK Auto Consultants Pte Ltd)** to conduct the pre- repair survey.

Thank You.

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Tuesday, May 31, 2022 3:32 PM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: Ashley Chia <ashley.chia@fastechauto.com.sg>; Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

WITHOUT PREJUDICE

Dear Shiyong,

We had requested for your client's GIA report on 30.2.2022 (refer to attached) to enable us to arrange PRS.

Meanwhile, we provide our list of surveyor as per below:

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

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Announcement

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Regards,

Neo Jie Si
Senior Executive | Claims


EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore 069110
did 65 6496 9885 | fax 65 62243903 |
www.eqinsurance.com.sg



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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Tuesday, 31 May 2022 1:22 PM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>; EQIPRS <EQIPRS@eqinsurance.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

Without Prejudice

Dear Sir / Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Monday, 30 May 2022 11:34 am
To: EQIPRS@eqinsurance.com.sg
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR GBL 7802U DOA: 30.05.2022

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [SFK 9559S.](#)

Date of accident: 30/05/2022

Please arrange Pre-repair Inspection for my client' s vehicle no: GBL 7802U.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.