

Yan (LKK Auto)

From: Motor Claims <motorclaims@sg.gaig.com>
Sent: Tuesday, 31 May 2022 2:46 PM
To: Assessment Dept; 'Admin-D (LKKAuto)'; 'SUR'; 'assignments'
Cc: Claims Dept; Claims Dept; Joseph Koh; Ms Lim; Claims Dept; Koh, Ming Shao
Subject: Re: GAIG Ref:CLMOMVC000004170-PRS for our client's vehicle SHA 6064 B and your insured's vehicle GBG 5479 J on 23.05.2022

Without Prejudice

Hi,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to GeneralClaims@sg.gaig.com

For work injury compensation act (WICA) claims, please email to wicacclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

Shery Wong, Executive, Claims | F. +65 62353354 | shery.wong@sg.gaig.com



Claims | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



Moody's
A1 (Good)
Published January 28, 2021

Standard & Poor's
A+ (Strong)
Affirmed June 1, 2021

Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)

From: Assessment Dept <assessment_ltc@bifrostauto.com>
Sent: 31 May 2022 2:27 PM
To: Motor Claims <motorclaims@sg.gaig.com>
Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Koh, Ming Shao <mingshao.koh@sg.gaig.com>
Subject: [External] Re: GAIG Ref:CLMOMVC000004170-PRS for our client's vehicle SHA 6064 B and your insured's vehicle GBG 5479 J on 23.05.2022

WITHOUT PREJUDICE

Dear Sir/Mdm,

Our client has selected LKK Bryan ..

Please let us have your claim number and office-in-charge's contact.

Please let us have the clearance of liability for direct settlement.

Please assign the pre-repair survey as soon as possible.

On Tue, 31 May 2022 at 14:17, Motor Claims <motorclaims@sg.gaig.com> wrote:

Without Prejudice

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

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For work injury compensation act (WICA) claims, please email to wicaclaims@sg.gaig.com

For motor claims enquiries, please email to motorclaims@sg.gaig.com

For all first claim notifications on Marine Claims, please email to marineclaims@sg.gaig.com

Regards

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From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: 31 May 2022 11:59 AM

To: Motor Claims <motorclaims@sg.gaig.com>; Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: [External] PRS for our client's vehicle SHA 6064 B and your insured's vehicle GBG 5479 J on 23.05.2022

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Teo Chong Huat, to notify you of the aforesaid accident involving our client's vehicle SHA 6064 B and your insured's vehicle GBG 5479 J on 23.05.2022.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBG 5479 J for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

Contact Person: Ms Lim / Ms Lee / Regina / Wilson

Contact Email: claims_ltv@bifrostauto.com / claims_ltm@bifrostauto.com / assessment_ltc@bifrostauto.com

VEH IN (Date & Time) : **23.05.2022**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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Best Regards

Regina / Yee

Assessment Dept

BIFROST AUTO PTE LTD

O: 62436687

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