

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 8 September 2022 4:51 PM
To: ENG HUEY NI
Cc: MT_Claim_SG; Admin A
Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3 II Lonpac ref: 22/22/22/VC05/025830
Attachments: TP ESTIMATE_MARKED.pdf; Preliminary Advice_SJZ2416R.pdf; PARF_COE REBATE.pdf; LKK Survey Photos.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, 20 June 2022 10:36 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3 II Lonpac ref: 22/22/22/VC05/025830

Lonpac External - Confidential

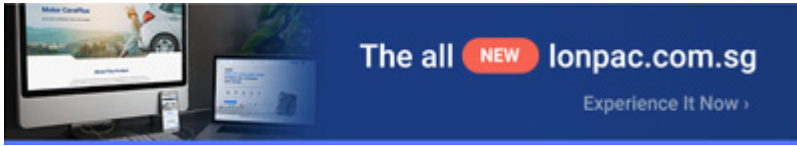
Hi Mei Kwan,

As requested, we attach OI GIA – YP2175R (DOA: 21.5.2022).

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, 19 June 2022 6:09 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3 11 Lonpac ref: 22/22/22/VC05/025830

Dear Huey Ni,

We spoke last Friday. As spoken, please resend the correct OI GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ENG HUEY NI [<mailto:hneng@lonpac.com>]
Sent: Thursday, June 2, 2022 4:37 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3 11 Lonpac ref: 22/22/22/VC05/025830

Lonpac External - Confidential

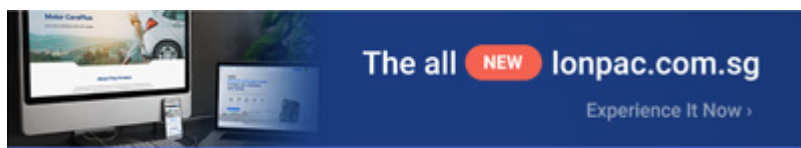
Hi Mei Kwan,

Our ref should be 22/22/22/VC05/025830.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: ENG HUEY NI
Sent: Thursday, 2 June 2022 4:17 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3 11 Lonpac ref: 22/22/22/VC05/025842

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

I have checked the DOA. Both OI & TP reported 21/05/2022, ard 10am along Yishun Ave 8.

/s/ By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid

ACCIDENT STATEMENT

Date of Submission	28/05/2022 11:26 (SGT)
Date of Accident	21/05/2022 10:00 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	ALONG YISHUN AVENUE 8 BEFORE YISHUN STREET 44
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJZ2416R
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INSURED/POLICYHOLDER

ACCIDENT STATEMENT

Date of Submission	23/05/2022 19:44 (SGT)
Date of Accident	21/05/2022 10:30 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	YISHUN AVE 8
Country/State of Loss	Singapore

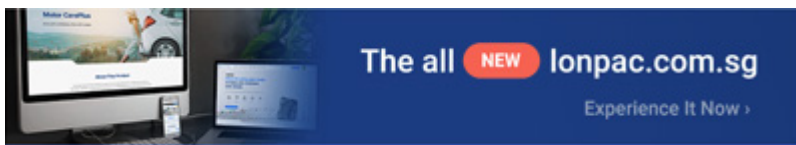
DETAILS OF OWN VEHICLE

Vehicle Registration Number	YP2075R
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Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Wednesday, 1 June 2022 2:01 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition

Please note that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong will verify with the third party on the date of accident.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 May, 2022 6:00 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: JOINT SURVEY REQUEST *** LKK REF: CC4/LPC22005174/Rpa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured' s accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 31 May, 2022 5:11 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: JOINT SURVEY REQUEST

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 31 May 2022 2:08 PM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: JOINT SURVEY REQUEST

Lonpac External - General

Dear Yan,

FYNA. Please verify with the third party on the date of accident.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Tuesday, 31 May 2022 2:05 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: JOINT SURVEY REQUEST

Hi ,

we would like to select

Steve Chen - LKK

Thanks and Best Regards

Claims Dept

Bryan -9177 2142

On Tue, May 31, 2022 at 1:12 PM GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Our Ref: 22/22/22/VC05/025830 (Huey Ni's case)

Dear Bryan,

As spoken, please verify the date of accident as our insured stated as 21/5/2022

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Auburn Auto <auburnauto.insurance@gmail.com>

Sent: Tuesday, 31 May 2022 11:44 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: JOINT SURVEY REQUEST

Dear incharge,

we would like to request a joint survey for the following vehicle SJZ2416R | YP2075R dated on 25/05/2022

Thanks and Best Regards

Claims Dept

Bryan -9177 2142

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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