

Yan (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Tuesday, 31 May 2022 11:43 AM
To: Ruby Ong; sur@lkkauto.com; admin-a@lkkauto.com; Summer (LKK Auto)
Cc: claims@miragemw.sg; Gabriel Wee
Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMD 5744D
[Our Ref. TCL.MH.ro.50186.22.mm] vs PC 6630L

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMD 5744D](#) and let us have your report urgently.

This claim will be handled by [Mr Gabreil](#).

*Kindly upload this survey request email to merimen. Please check with workshop if they have negotiated any COR settlement with our insured.

Aside to Ruby Ong,

Kindly provide your client's SAS/GIA report.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Tuesday, 31 May 2022 10:08 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: claims@miragemw.sg
Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMD 5744D
[Our Ref. TCL.MH.ro.50186.22.mm]
Importance: High

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam

We refer to your email of 30 May 2022.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** as a single joint expert for the pre-repair inspection for our client's vehicle no. **SMD 5744D**.

Kindly contact the person-in-charge to arrange for the inspection of the vehicle. Please be informed that the said vehicle can be inspected at: -

Repairer : Mirage Motorwerkz Pte Ltd

**Venue : 10 Kaki Bukit Road 2
#01-28/29 First East Centre
Singapore 417868**

Contact Person : Mr Nigel Ong @ HP: 9382 4408

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

www.htapartners.com.sg

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From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Monday, 30 May 2022 5:11 PM

To: Ruby Ong <ruby@htapartners.com.sg>

Cc: claims@miragemw.sg

Subject: RE: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMD 5744D
[Our Ref. TCL.MH.ro.50186.22.mm]

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above.

Thank you,

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04/#05 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231



From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Monday, 30 May 2022 4:33 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: claims@miragemw.sg
Subject: [EXTERNAL] - RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SMD 5744D [Our Ref. TCL.MH.ro.50186.22.mm]
Importance: High

Your ref: PC 6630L
Our ref: TCL.MH.ro.50186.22.mm

WITHOUT PREJUDICE

30 May 2022

India International Insurance Pte Ltd
Motor Claims Department
64 Cecil Street
#04-00 IOB Building
Singapore 049711

By Email Only

VERY URGENT

Dear Sirs,

CLAIMANT: TAY MING CHONG, SHERWIN (ZHENG MINGZHONG)
NOTICE OF ACCIDENT AND PRE-REPAIR SURVEY - ACCIDENT INVOLVING SMD 5744D & PC 6630L ALONG JALAN RINDU ON 27 MAY 2022 @ 1900HRS

We are instructed by Tay Ming Chong, Sherwin (Zheng Mingzhong) to notify you of a road traffic accident on 27 May 2022 at about 1900hrs along Jalan Rindu involving our client's vehicle registration number SMD 5744D and vehicle registration number PC 6630L driven by your insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your

insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

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