

Our Ref : YQ1078J / T301022
Your Ref : XD7846A

Date : 13 October 2022

Lonpac Insurance Bhd
300 Beach Road
#17-04/06 The Concourse
Singapore 199555
Attn: Motor Claims Department

Dear Sir/Mdm

ACCIDENT INVOLVING: YQ1078J & XD7846A

DATE OF ACCIDENT : 25 MAY 2022

ALONG: JALAN PAPAN NO 11

We refer to the above mentioned accident. We are claiming as per below:

Cost of Repairs	\$ 22,166.34
Loss of Use (\$ 180.00 x 128 days)	\$ 23,040.00
Loss of Rental (\$ __ x __days) + 7%GST	\$
Loss of Income (\$ __ x __days)	\$
LTA Fees	\$ 2.00
Towing Fee	\$ 117.70
Medical Fee	\$
Excess	\$
Grand Total	\$ 45,326.04

Car date in: 26/05/2022 Car date out: 30/09/2022

Authorized Repair Days: 13 (TP/OD/WS/Recovery of Incidental Costs)

Please pay the amount of **S\$ 45,326.04** in favor of **MOVA AUTOMOTIVE PTE LTD.**

If you have any enquires, please call Ms Suann @ 62723892 or email suann@moval.com.sg

Yours faithfully,
MOVA AUTOMOTIVE PTE LTD
For Claims Manager

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

- This is a computer generated letter and does not need a signature.

Main Office:
Mova Building
No. 22, Jalan Kilang,
Singapore 159419
Tel: **(65) 6476 3333**
Fax: (65) 6271 5891
www.mova.com.sg

Workshop Dept:
Block 1008,
Bukit Merah Lane 3,
#01-04/06/08/94
Singapore 159722

BY EMAIL
WITHOUT PREJUDICE
Tel: **(65) 6272 3892**
Fax: (65) 6270 8314

Co. Reg. 198904033G
GST Reg. M2-0088864-2

Main Office: Mova Building, No. 22 Jalan Kilang, Singapore 159419. Tel : (65) 6476 3333 Fax : (65) 6271 5891 Website: www.mova.com.sg
Workshop: Block 1008, Bukit Merah Lane 3, #01-04/06/08/94, Singapore 159722 Tel : (65) 6272 3892 Fax : (65) 6270 8314

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) YQ 1078J and (Third
 Party's Vehicle No.) XD7846A on 25/5/22 along
Jalan Papan No 11

BY THIS POWER OF ATTORNEY, *I/We, Venus Marine & Engineering P/L
 NRIC/Passport No. 201317262N (Address)
/

/ a company incorporate in Singapore and having its registered office at
 (Address)* / owner of Vehicle Registered No.

YQ 1078J hereby irrevocably appoint MOVA AUTOMOTIVE PTE LTD,
 (MOVA) a company incorporated in Singapore and having its registered office at Block 1008 Bukit Merah
 Lane 3 #01-04/06/08 its agents or any person authorized by MOVA to be *my/our Attorney and in *my/our
 name(s) and on *my/our behalf to do all or any of the following :

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. DMCG21006175 taken up by *me/us (subject to approval by my Insurance Company) in respect of the cost of repairs, loss of use/rental and all other costs and expenses, etc suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as *my/our Attorney shall in MOVA absolute **discretion, deem fit**.
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of **MOVA AUTOMOTIVE PTE LTD** and to give a valid receipt and discharge thereof.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of MOVA.**

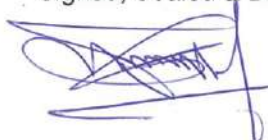
*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by MOVA in its behalf shall be as good valid and effectual to all intents and purposes whatsoever as it is the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by MOVA of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

***IN WITNESS WHEREOF.** *I/We have hereunto to set *my/our hand and seal this day 26 of the month of 5, Year Two Thousand - (20 22).

Signed, Sealed & Delivered By

 30/09/2022



Customer's Name: Thangavelu Kasigovinda Rajan
 NRIC No: 0076
 Co's Rubber Stamp, where applicable.

MOVA's copy

***delete as appropriate.**



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025842
DATE : 10 FEB 2023

The acceptance of this offer is
without prejudice to any personal
injury claim/insure's claim/exper.

DISCHARGE VOUCHER

I/We, VENUS MARINE & ENGINEERING PTE LTD confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD7846A the sum of Singapore Dollar Twenty Four Thousand Two Hundred Only (\$24,200.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YQ1078J and XD7846A on 25/05/2022 along/at JALAN PAPAN NO 11.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ LOH BROTHERS PTE LTD AND/OR DURASAMY PANNER SELVAM) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "MOVA AUTOMOTIVE PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/03/2023

Signature of vehicle owner/Date

Kasi Govinda Rajan / Director
15/03/2023

Name of vehicle owner/Date



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Co. Reg. 198904033G
GST Reg. M2-0088864-2

TAX INVOICE

16/3/2023

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Page: 1
Vehicle No: YQ1078J
Vehicle Model: MIT CANTER
Tax Invoice: CD2273T
Claims ref: T031022
Accident Date: 25/05/22
Terms: C.O.D Days
Remarks:

No	Description	Qty	U. Price	Amounts S\$
LIST ITEMS:				
1	FRONT WINDSCREEN	1 PC	\$ 1,131.00	\$ 1,131.00
2	WINDSCREEN WEATHER STRIP	1 PC	\$ 540.84	\$ 540.84
3	FRONT PANEL ASSY	1 PC	\$ 1,800.00	\$ 1,800.00
4	SOUND DEADENING MATT	1 PC	\$ 150.00	\$ 150.00
5	WIPER PANEL TRIM	1 PC	\$ 416.59	\$ 416.59
6	FUSO EMBLEM	1 PC	\$ 167.38	\$ 167.38
7	CORNER PANEL LH	1 PC	\$ 459.00	\$ 459.00
8	CORNER PANEL SEAL	1 PC	\$ 40.05	\$ 40.05
9	CORNER PANEL TOP COVER LH	1 PC	\$ 42.00	\$ 42.00
10	MIRROR STAY TOP COVER	1 PC	\$ 18.00	\$ 18.00
11	SIDE MIRROR LH	1 PC	\$ 103.85	\$ 103.85
12	MIRROR STAY LH	1 PC	\$ 497.88	\$ 497.88
13	MIRROR STAY COVER	1 PC	\$ 18.80	\$ 18.80
14	ROUND MIRROR	1 PC	\$ 60.35	\$ 60.35
15	RADIATOR GRILLE	1 PC	\$ 685.00	\$ 685.00
16	MITSUBISHI LOGO	1 PC	\$ 82.00	\$ 82.00
17	CANTER BADGE	1 PC	\$ 88.00	\$ 88.00
18	RADIATOR GRILLE SIDE PAD LH & RH	2 PC	\$ 22.30	\$ 44.60
19	RADIATOR GRILLE CLIPS	8 PC	\$ 6.19	\$ 49.52
20	RADIATOR GRILLE GROMMET	1 SET	\$ 20.00	\$ 20.00
21	FRONT SIGNAL LAMP LH	1 PC	\$ 266.00	\$ 266.00
22	FRONT HEADLAMP LH	1 PC	\$ 516.23	\$ 516.23
23	HEADLAMP LOWER BEZEL	1 PC	\$ 15.88	\$ 15.88
24	DUMMY COVER LH	1 PC	\$ 175.00	\$ 175.00
25	FRONT BUMPER	1 PC	\$ 1,040.06	\$ 1,040.06
26	FRONT BUMPER CORNER GARNISH LH	1 PC	\$ 368.94	\$ 368.94
27	FRONT BUMPER BRACKET LH	1 PC	\$ 211.93	\$ 211.93
28	A/C HEATER	1 PC	\$ 2,069.27	\$ 2,069.27
29	FUSO COOLANT LLC	1 PC	\$ 180.00	\$ 180.00
30	FRONT DOOR LH	1 PC	\$ 1,800.00	\$ 1,800.00

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TAX INVOICE

16/3/2023

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Page: 1
Vehicle No: YQ1078J
Vehicle Model: MIT CANTER
Tax Invoice: CD2273T
Claims ref: T031022
Accident Date: 25/05/22
Terms: C.O.D Days
Remarks:

No	Description	Qty	U. Price	Amounts S\$
31	FRONT DOOR HINGE UPPER	1 PC	\$ 162.00	\$ 162.00
32	FRONT DOOR HINGE LOWER	1 PC	\$ 162.00	\$ 162.00
33	FRONT DOOR INNER TRIM LH	1 PC	\$ 438.00	\$ 438.00
34	FRONT DOOR LH OUTER DELTA GARNISH	1 PC	\$ 40.89	\$ 40.89
35	FRONT DOOR SCUFF PLATE LH	1 PC	\$ 166.89	\$ 166.89
36	FRT DOOR SCUFF PLATE RUBBER LH	1 PC	\$ 82.00	\$ 82.00
37	LH FRT DOOR OPENING WEATHERSTRIP	1 PC	\$ 282.00	\$ 282.00
38	BLUETEC STICKER	1 PC	\$ 46.06	\$ 46.06
39	LH FRONT DOOR OUTER LWR GARNISH	1 PC	\$ 70.00	\$ 70.00
40	LH DOOR OUTER HANLDE	1 PC	\$ 155.00	\$ 155.00
41	DOOR LOCK LH	1 PC	\$ 367.00	\$ 367.00
42	WINDOW REGULATOR LH	1 PC	\$ 801.00	\$ 801.00
43	SIDE STEP LH	1 PC	\$ 250.00	\$ 250.00
44	SIDE STEP PANEL LH	1 PC	\$ 359.75	\$ 359.75
45	FENDER FLOOR SIDE	1 PC	\$ 340.52	\$ 340.52
46	A-PILLAR LH	1 PC	\$ 1,408.00	\$ 1,408.00
47	B PILLAR LH	1 PC	\$ 1,256.77	\$ 1,256.77
48	CAB TILT WARNING DECAL	1 PC	\$ 53.06	\$ 53.06
49	SAM ECU BRACKET	1 PC	\$ 385.00	\$ 385.00
50	POWER STEERING FLUID RESERVOIR	1 PC	\$ 530.00	\$ 530.00
51	FUSO POWER STEERING FLUID	1 PC	\$ 40.00	\$ 40.00
52	A/C CONDENSER	1 PC	\$ 1,200.00	\$ 1,200.00
53	A/C CONDENSER BRACKET	1 PC	\$ 350.00	\$ 350.00
54	CABIN MOUNTING REAR LH	1 PC	\$ 352.00	\$ 352.00
55	CHASSIS DECAL (PILLAR)	1 PC	\$ 85.50	\$ 85.50

LIST TOTAL S\$

\$ 22,441.61

25% DISCOUNT S\$

\$ (5,610.40)

\$ 16,831.21

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16/3/2023

LONPAC INSURANCE BHD
300 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Page: 1
Vehicle No: YQ1078J
Vehicle Model: MIT CANTER
Tax Invoice: CD2273T
Claims ref: T031022
Accident Date: 25/05/22
Terms: C.O.D Days
Remarks:

No	Description	Qty	U. Price	Amounts S\$
SPECIAL NET ITEMS:				
1	IU BRACKET	1 PC	25.00	\$ 25.00
2	LH FRONT DOOR GRAPHIC STICKER	1 PC	150.00	\$ 150.00
3	AIRCON GAS	1 PC	30.00	\$ 30.00
SPECIAL NET TOTAL S\$				<u>\$ 205.00</u>

LABOUR CHARGE:				
1	TO REMOVE & REPLACE FRT WINDSCREEN.			\$ 120.00
2	TO REMOVE & REFIX DAMAGED PARTS, CUT, WELD STRAIGHTEN & REALIGN FRONT PANEL, ROOF PANEL LH A PILLAR & CABIN REAR PANEL.			\$ 1,600.00
3	TO SPRAY PAINT ON WIPER PANEL, WIPER ASSY FRONT PANEL, FRONT GRILLE, FRONT BUMPER, A-PILLAR LH, B-PILLAR LH, LH DOOR, CABIN REAR PANEL, REAR DECK GUARD & ROOF PANEL.			\$ 1,200.00
4	TO REMOVE & REFIT DASHBOARD			\$ 200.00
5	TO REMOVE & REFIX AIRCON SYSTEM.			\$ 150.00
6	TO TRANSFER LH DOOR TRIM/ WINDOW GLASS/WINDOW REGULATOR & LOCK MECHANISM.			\$ 60.00
7	TO APPLY ANTI RUST PROOFING ON AFFECTED AREAS.			\$ 30.00
8	TO APPLY BODY JOINT SEALANT.			\$ 30.00
9	TO ADJUST FOCUS HEADLAMP			\$ 30.00

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16/3/2023

LONPAC INSURANCE BHD
300 BEACH ROAD
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Page: 1
Vehicle No: YQ1078J
Vehicle Model: MIT CANTER
Tax Invoice: CD2273T
Claims ref: T031022
Accident Date: 25/05/22
Terms: C.O.D Days
Remarks:

No	Description	Qty	U. Price	Amounts S\$
10	TO REMOVE & INSTALL STEERING COLUMN, BRAKE BOOSTER & BRACKET TO ASSIST REPAIR.			\$ 30.00
11	TO REMOVE CABIN REAR PANEL INNER TRIM, B-PILLAR INNER TRIM, SEAT BELT, CUSHION SEAT TO ASSIST REPAIR.			\$ 50.00
12	TO CHECK FOR & RECTIFYING WIRING FAULT, TO CONDUCT DIAGNOSTICS CHECK AFTER REPAIR			\$ 30.00
13	TO CALIBRATE MOBILEYE ADAS SYSTEM.			\$ 150.00
TOTAL LABOUR COST S\$				<u>\$ 3,680.00</u>

AMOUNT S\$ \$ 20,716.21
GST @ 7% \$ 1,450.13
AMOUNT DUE S\$ \$ 22,166.34



Customer's Signature

MOVA AUTOMOTIVE PTE LTD



華強環島私人有限公司

ISLAND RECOVERY SERVICES PTE LTD

24 HOURS

24 HOURS

HOTLINE: 9182 8211 / 9002 8800

Address: 26 Chia Ping Road Singapore 619977

Telephone: 6747 7400

Email: admin@islandrecovery.com.sg

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

Co. Reg. No: 202114296E

GST Reg. No: 202114296E

CASH SALES / WORK ORDER

NO: 1290583

DATE: 26/5/22

ACCOUNT OF: MOV A

WORK DETAILS

Time of Order: 13:58

Time Reached Location: 14:25

Time Left: 14:31

Time End: 14:55

Waiting Time:

VEHICLE DETAILS

Vehicle No: YQ 1078J

Make & Model: Mitz 1478

LOCATION FROM

11 Jin Pa Run

2ND TRIP

LOCATION TO

15 Tan Young Rd

TOWING / ROADSIDE ASSISTANCE
Additional Charges

☐ Using King Dolly

☐ Basement / Multi Carpark

☐ Midnight / Sunday / PH

☐ Exotic / Luxury Vehicle

☐ Crane Up / Winch Out

☐ Open Door

☐ Jump Start / Change Tyres / Change Battery

☒ Accident

☐ Loaded / Equipment

☐ Box

☐ ERP / Carpark:

☐ Dismantle Shaft / Brake

☐ Restricted Zone

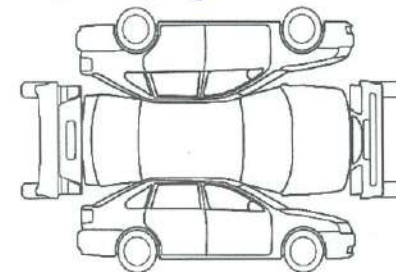
☐ Others:

TRANSPORTATION

☐ Using Car Carrier

☐ Using King Dolly

☐ Restricted Zone



REMARKS:

ACCEPTANCE

Driver / Owner Handled Over By
(Name & Signature)

Taken Over By
(Name & Signature)

Island Recovery Services Pte Ltd
(Driver)

AMOUNT S\$ 110.00

GST S\$ 7.70

TOTAL S\$ 117.70

Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

XD7846A

Date of Accident

25/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **02/01/2022 - 01/01/2023**

Requested By **Suann (MOVA AUTOMOTIVE PT...**

Requested Date **26/05/2022 15:25**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 20 March 2023 8:37 AM
To: 'ENG HUEY NI'
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - YQ1078J & XD7846A on 25/5/22 || Our Ref: 22/22/22/VC05/025842

Dear Sirs,

For an update, we have settled the matter at a global sum of \$24,200.00(all-in).

We will proceed to close file and submit all the relevant document to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Monday, November 28, 2022 5:34 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - YQ1078J & XD7846A on 25/5/22 || Our Ref: 22/22/22/VC05/025842

Lonpac External - General

Hi Hsiao Tong,

For LOU, please try to offer from \$1700.00 (\$100 x 17d) to \$2210.00 (\$130 x 17d).

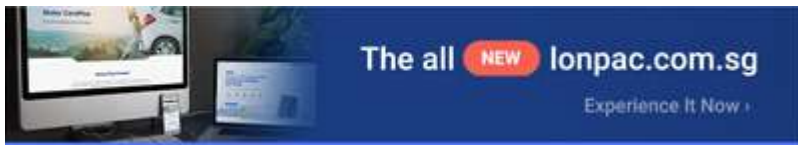
Therefore, total mandate is up to 24,496.04

Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 28 November 2022 11:43 am

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - YQ1078J & XD7846A on 25/5/22 || Our Ref: 22/22/22/VC05/025842

Your ref: **21/22/22/VC05/025842**

Our ref : CC4/LPC22005171/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD7846A(LONPAC) / YQ1078J(TP) / GBB3436Y ON 25/05/2022

We refer to the above matter.

Our driver collided onto 2 vehicles that was parked. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MOVA AUTOMOTIVE PTE LTD" acting on behalf of YQ1078J at **\$25,166.04 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 31,377.82	\$ 22,166.34 (\$20,716.21 + 7%GST)
2. Loss of USE (128days x \$180.00)	\$ 23,040.00	\$ 2,880.00 (16days x \$180.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 117.70	\$ 117.70
Total	\$ 54,537.52	<u>\$ 25,166.04</u>

Surveyor recommended 13days for repair + 1PRS + 2SUNDAY = 16days.

Market Value	: \$ 90,000.00 (est)
LTA Rebate	: \$ 20,086.00 (est)
Nett Value	: \$ 69,914.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 6 July 2022 3:59 pm

To: Suann <suann@nova.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: RE: YQ1078J & XD7846A on 25/5/22 || Our Ref: 22/22/22/VC05/025842

Lonpac External - General

Hi Suann,

We are prepared to do a direct settlement based on our surveyor's recommendation.

Please liaise with Ms Cecilia of LKK on the direct settlement.

Thank you.

Aside to Cecilia – ok to proceed with direct settlement. Please follow up with the necessary. Thanks

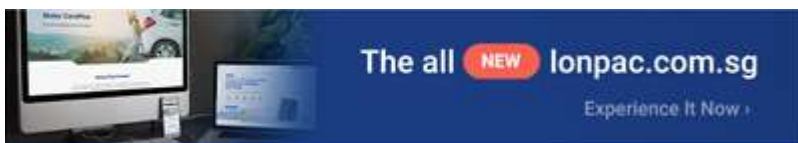
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Suann <suann@nova.com.sg>

Sent: Tuesday, 5 July 2022 4:58 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: YQ1078J & XD7846A on 25/5/22 II Our Ref: 22/22/22/VC05/025842

Dear Huey Ni,

Please check outcome.

Thank you

Best Regards

Suanne Chiu



Claims Asst. Manager

MOVA Automotive Pte Ltd

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



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From: ENG HUEY NI [<mailto:hneng@lonpac.com>]

Sent: Saturday, 25 June 2022 12:26

To: Suann

Cc: MT_Claim_SG; GERALD POH WEE BIN

Subject: RE: YQ1078J & XD7846A on 25/5/22 II Our Ref: 22/22/22/VC05/025842

Lonpac External - General

WITHOUT PREJUDICE

Hi Suann,

Our insured has not responded to us on our enquiries and request.

We are sending chasers to our insured.

Please bear with us for a little while.

Thank you.

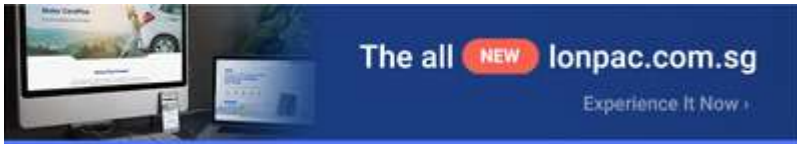
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 16 June 2022 12:39 pm

To: Suann <suann@nova.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: YQ1078J & XD7846A on 25/5/22

Lonpac External - General

WITHOUT PREJUDICE

Dear Suann,

I shall get my colleague, Huey Ni to look into the matter.

Aside to Huey Ni,

FYA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Suann <suann@nova.com.sg>

Sent: Thursday, 16 June 2022 12:31 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'Cecilia Chong (LKK Auto)' <CeciliaChong@lkkauto.com>

Subject: FW: YQ1078J & XD7846A on 25/5/22

Dear Gerald,



Please look into this matter & let us have your advice.

Thank you

Best Regards
Suanne Chiu

Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377 ext - 0
Fax: +65 62643151



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From: Suann [<mailto:suann@moval.com.sg>]
Sent: Tuesday, 14 June 2022 11:38
To: 'Cecilia Chong (LKK Auto)'; 'Admin A'
Cc: 'MT_Claim_SG'; 'Brian'
Subject: RE: YQ1078J & XD7846A on 25/5/22



Dear Cecilia,

Enclosed is your insured addendum report, please look into it and review this matter.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6262 3377 ext - 0
Fax: +65 62643151



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, 9 June 2022 17:09
To: Suann; Admin A
Cc: 'MT_Claim_SG'; 'Brian'
Subject: RE: YQ1078J & XD7846A on 25/5/22

WITHOUT PREJUDICE

Hi Suann,

The liability is down against our insured as approved by our principal. However, our principal instructs not to agree with Direct Settlement as investigation on-going due to OI vehicle having brake issue as reported.

As such, kindly hold hand.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Suann <suann@nova.com.sg>

Sent: Thursday, 9 June 2022 5:13 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Brian' <brian.eng@nova.com.sg>

Subject: RE: YQ1078J & XD7846A on 25/5/22

Dear Cecilia,

This case has been pending almost 2 weeks, please let us have your confirmation soonest possible.

Thank you

Best Regards

Suanne Chiu



Claims Asst. Manager

NOVA Automotive Pte Ltd

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]

Sent: Tuesday, 7 June 2022 11:26

To: Suann; Admin A

Cc: 'MT_Claim_SG'; 'Brian'

Subject: RE: YQ1078J & XD7846A on 25/5/22

Without Prejudice

Hi Suann,

Investigation still on-going.

Please hold hand.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Suann <suann@nova.com.sg>

Sent: Tuesday, 7 June 2022 9:36 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Brian' <brian.eng@nova.com.sg>

Subject: RE: YQ1078J & XD7846A on 25/5/22

Dear Cecilia,

Please check outcome.

Thank you

Best Regards

Suanne Chiu



Claims Asst. Manager

NOVA Automotive Pte Ltd

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



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From: Cecilia Chong (LKK Auto) [<mailto:CeciliaChong@lkkauto.com>]
Sent: Thursday, 2 June 2022 17:18
To: Suann; Admin A
Cc: 'MT_Claim_SG'; 'Brian'
Subject: RE: YQ1078J & XD7846A on 25/5/22

WITHOUT PREJUDICE

Hi Suann,

Please hold hand, as investigation is on-going.

We will update you once our principal provide instruction to DS.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Suann <suann@mova.com.sg>
Sent: Thursday, 2 June 2022 2:59 pm
To: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'Brian' <brian.eng@mova.com.sg>
Subject: YQ1078J & XD7846A on 25/5/22

Dear sir / madam,

Your surveyor has surveyed my client vehicle on 1/6/22.
Please advice the liability for direct settlement.

Thank you

Best Regards

Suanne Chiu



Claims Asst.Manager

MOVA Automotive Pte Ltd

Tel: +65 6262 3377 ext - 0

Fax: +65 62643151



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