

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Thursday, June 30, 2022 4:14 PM
To: 'ENG HUEY NI'
Cc: MT_Claim_SG; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: TP CLAIMS - YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25 *** LKK REF: CC4/LPC22005171/ga3 11 Lonpac ref: 22/22/22/VC05/025842
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; LKK SURVEY PHOTO.PDF

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ENG HUEY NI [mailto:hneng@lonpac.com]
Sent: Thursday, June 2, 2022 3:56 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: TP CLAIMS - YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25 *** LKK REF: CC4/LPC22005171/ga3 11 Lonpac ref: 22/22/22/VC05/025842

Lonpac External - Confidential

Hi Cecilia,

Agree that liability is against OI for this accident – OI hit two parked vehicles.

BUT please do not agree on direct settlement yet as we need to check the handbrake of insured vehicle if it is in serviceable condition – whether it has been maintained in an efficient condition (as TP reported that insured driver told him that his handbrake failed to work and therefore he hit TP vehicle)

Please liaise closely with your team surveying the insured vehicle for this case.

Thank you.

Describe Circumstances of the Accident

LICENSE PLATE: YQ1078J	ACCIDENT DATE & TIME: 25/05/2022, 14:25 hrs
CONTACT NUMBER: 87310412	E-MAIL ADDRESS: Venusmarinengineering@gmail.com
LOCATION: Jalan Papan, No:11.	
We had Parked our lorry YQ 1078 J near No:11 Jalan Papan, on 25th May 2022 around 14:25 hrs. A driver called me and said his lorry XD 7846A hit our vehicle in front as his lorry's hand break failed to work. He sent us his particulars and details. I went to the location to take photos and I took photos of his license and work permit also.	

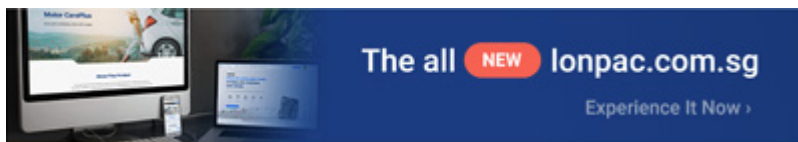
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 2 June 2022 2:49 pm

To: ENG HUEY NI <heng@lonpac.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25 *** LKK REF: CC4/LPC22005171/ga3

Hi Huey Ni,

We are in the opinion that liability down against OI based on BOLA S23.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of

claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 1 June 2022 4:47 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP CLAIMS - YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25 *** LKK REF: CC4/LPC22005171/ga3

Lonpac External - Confidential

Hi Mei Kwan,

We attach our insured GIA for your perusal.

Please let us have the prelim advice once it is ready for our review on the reserves.

Thank you.

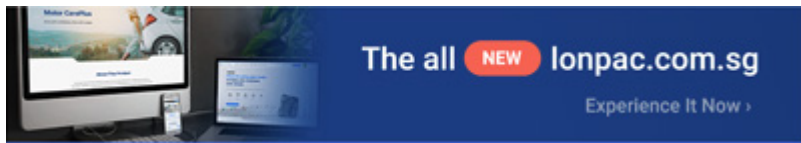
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 May 2022 5:51 pm

To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: TP CLAIMS – YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25 *** LKK REF: CC4/LPC22005171/ga3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia,

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 31 May, 2022 4:47 PM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: TP CLAIMS – YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25

Dear Gerald,

Thank you for the assignment.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 31 May 2022 4:25 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: TP CLAIMS – YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25

Importance: High

Lonpac External - General

Our Ref: 21/22/22/VC05/025842 (Huey Ni's case)

Dear Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Brian <brian.eng@nova.com.sg>

Sent: Tuesday, 31 May 2022 4:18 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: 'Suann' <suann@nova.com.sg>; 'Nitha' <nitha@nova.com.sg>

Subject: TP CLAIMS – YQ 1078 J AGAINST XD7846A DOA 25/05/2022 14:25

Importance: High

Dear All,

Kindly let us have the list of your panel surveyor for PRS and advice on the liability.

Thanks and Best Regards

Brian Eng

MOVA Automotive Pte Ltd

H/P : +65 8717 3377

Fax : +65 6264 3151

