

**Veron Chen (LKKAUTO)**

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**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Thursday, 14 July 2022 3:24 PM  
**To:** Liu Chun Cheong (ECICS, Operations / Claims)  
**Cc:** Elmer Alfonso; Mavis Chng / Autolution; SUR; assignments  
**Subject:** Re: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022.  
ECICS Ref: DMCF2200060H.02  
**Attachments:** SKW1380U REPAIR BILL.pdf; skw1380u-letter of authority 180522.pdf; skw1380u-lta search fee 180522.pdf; skw1380u-letter of demand 180522.pdf

Dear Mr. Liu,

Repair to our customer vehicle has completed and we wish to submit the following claim for uninsured loss.

1. Repair cost	\$3703.01
2. Loss of use for 5 days @ \$80.00 per day.	\$ 400.00
3. LTA search fee	\$ 7.45
<b>Total</b>	<b>\$4110.46</b>

Supporting documents in the attachment.

Looking forward for your reply.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
Singapore 408623  
DID: +65 67038690 FAX: +65 68467483  
Hp: +65 96450079  
Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)  
Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Tuesday, June 7, 2022 11:20 AM  
**To:** Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong\_Liu@ecics.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Elmer Alfonso <elmer@tanchong.com>  
**Subject:** Re: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

Dear Mr. Liu,

Noted with thanks.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
Singapore 408623  
DID: +65 67038690 FAX: +65 68467483  
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Email: [hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)  
Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong\_Liu@ecics.com.sg>  
**Sent:** Tuesday, June 7, 2022 10:46 AM  
**To:** Hamzah <hamzah\_saad@tanchong.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Elmer Alfonso <elmer@tanchong.com>  
**Subject:** RE: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

Dear Hamzah,

Wee are agreeable for direct settlement.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182

**Tel** (65) 6337 4779

**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg) **Web** [www.ecics.com.sg](http://www.ecics.com.sg)

**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Hamzah <hamzah\_saad@tanchong.com>  
**Sent:** Monday, 6 June 2022 18:11  
**To:** Liu Chun Cheong (ECICS, Operations / Claims) <ChunCheong\_Liu@ecics.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** Elmer Alfonso <elmer@tanchong.com>  
**Subject:** Re: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

Dear Mr. Liu,

Survey done by Marcus from LKK on 2-6-2022.

Kindly revert for direct settlement.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
Singapore 408623  
DID: +65 67038690 FAX: +65 68467483  
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Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>  
**Sent:** Tuesday, May 31, 2022 9:25 AM  
**To:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** RE: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

**WITHOUT PREJUDICE**

Dear Sirs,

We will appoint LKK for the PRI/SJE.

Aside to LKK Auto Consultants,

Please arrange survey for TPV, location and contact as per content in the email.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182 **Tel** (65) 6337 4779  
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**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Monday, 30 May 2022 19:50  
**To:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** Re: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

Dear Liu,

You may sent LKK Auto Consultants.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
19 Ubi Road 4  
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DID: +65 67038690 FAX: +65 68467483  
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Website: [www.nissan.com.sg](http://www.nissan.com.sg)

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**From:** Liu Chun Cheong (ECICS, Operations / Claims) <[ChunCheong\\_Liu@ecics.com.sg](mailto:ChunCheong_Liu@ecics.com.sg)>  
**Sent:** Monday, May 30, 2022 10:35 AM  
**To:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** RE: Accident involving SKW1380U and your insured SML2739Y on 18-5-2022. ECICS Ref: DMCF2200060H.02

**WITHOUT PREJUDICE**

Dear Sirs,

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client's workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert:

1. AJAX Inspection Services Pte Ltd
2. Appraisals Associates Pte Ltd
3. LKK Auto Consultants

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.

Best regards,

**Liu Chun Cheong**

AVP | Claims



**DID** (65) 6303 0182      **Tel** (65) 6337 4779  
**Email** [chuncheong\\_liu@ecics.com.sg](mailto:chuncheong_liu@ecics.com.sg)   **Web** [www.ecics.com.sg](http://www.ecics.com.sg)  
**Address** 10 Eunos Road 8, Singapore Post Centre, #09-04A, Singapore 408600

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**From:** Hamzah <[hamzah\\_saad@tanchong.com](mailto:hamzah_saad@tanchong.com)>  
**Sent:** Saturday, 28 May 2022 15:28  
**To:** ECICS Claims <[claims@ecics.com.sg](mailto:claims@ecics.com.sg)>  
**Cc:** Elmer Alfonso <[elmer@tanchong.com](mailto:elmer@tanchong.com)>  
**Subject:** Accident involving SKW1380U and your insured SML2739Y on 18-5-2022.

Dear Motor Claim Team,

Prior to the above, our customer wish to make TP claim against your insured, direct settlement with claiming for LOU/vehicle rental.

Kindly check your insured liability and revert.

Accident report and workshop estimate in the attachment.

Regards.

Hamzah Sa'ad  
Service Supervisor  
Autolution Industrial Pte Ltd  
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