

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: GBC4889L

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0450/2022/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

24-Mar-2023
1
Date
Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SMS 3511 T - Audi A3 SB 1.4 TFSI

With reference to the above-mentioned vehicle, no. **SMS 3511 T**, claimant, **Mr. Saravanan Gopinathan**, please find the related document per attached.

1. A copy of the Original invoice no. 85018423 – S\$ 9,454.84.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 60.00 x 5 working days)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SMS 3511 T

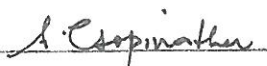
AUTHORISATION TO ACT
(AIG Express Third Party Claim)


I, SARAVANAN GOPINATHAN (the third party claimant) of 61 NAMLY AVENUE
SINGAPORE 267631 (address), owner of SMS3511T (vehicle no.)
hereby authorize PREMIUM AUTOMOBILES PTE LTD ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SMS3511T that was damaged pursuant to the accident which occurred on 29/5/2022
(date) along AYE (location) involving vehicle no/s
GBC4889L ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 28 (day) of 07 (month) 2022 (year)


Signed by "the third party claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, PREMIUM AUTOMOBILES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 9454.84 (Repair Cost), S\$ 300.00 (Loss of ~~rental~~ use), S\$ 2.00 (Disbursement), for vehicle no. SMS3511T that was damaged pursuant to the accident which occurred on 29/5/2022 (date) along AYE (location) involving vehicle no/s GBC4889L. This is pursuant to the inspection conducted on 7/6/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SARAVANAN GOPINATHAN ("the third party claimant") of vehicle no. SMS3511T make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMS3511T (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25 (day) of MAY (month) 20 23 (year)


LKK

Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733
Co. & GST Reg. No.: 199902271W

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85018423 Date : 20/03/2023 Order : SMS3511T Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMS3511T (V 30036) Regn Date: 30/06/2016 Mileage: 77557 WIP No.: 26608
Model: A3 SB 1.4 TFSI (ATTRACTION) 8V Chassis: WAUZZZ8V8GA147685 Engine: CZC545476 Dept: U
You have been assisted by :- UB-Josie Low (34)

		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS HEADLIGHT'S CONTROL UNIT AND POWER MODULE.	250.00	1.00	250.00
S	BODYWORK	M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED.	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER AND LHS FRONT FENDER.	1650.00	1.00	1,650.00
S	BODYWORK	M: TO RENEW LHS FRONT RIM WITH TYRE. TO CARRY OUT ORE/POST WHEEL ALIGNMENT.	240.00	1.00	240.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
S	BODYWORK	M: TO REMOVE AND REINSTALL LHS FRONT DOOR PANEL TRIM.TO REMOVE AND REINSTALL LHS WING MIRROR ASSY TO FACILITATE RESPRAY FOR LHS FRONT DOOR.	280.00	1.00	280.00
X	A8V0807065A GRU	COVER	1.00	2146.00	1,716.80
X	A8V3807183A	GUIDE-A/P GT	1.00	70.60	56.48
X	A8V0821105L	FENDER	1.00	954.00	763.20
X	A8V0821467E	BRACKET-A/P GT	1.00	55.50	44.40
X	AN 0161857	POP-RIVET	9.00	3.80	27.36
X	A8V0821135A	SUPPORT-A/P GT	1.00	107.00	85.60
X	A8V0821091C	PLATE-A/P GT	1.00	67.80	54.24
X	A8V0821171M	WHEEL HOUS-A/P GT	1.00	183.00	146.40
X	A8V0941043A	HEADLAMP	1.00	2810.00	2,248.00

Parts 5,142.48
Labour 0.00
Sublet 3,612.00
Menus 0.00
Lubricant 0.00

Sub-Total 8,754.48

8% GST 700.36

Grand Total 9,454.84



Received by

For & on behalf of
Premium Automobiles Pte Ltd

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBC4889L

Date of Accident

30/05/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **05/09/2021 - 04/09/2022**Requested By **WONG KHONG SENG (PREMIU...**Requested Date **31/05/2022 12:16**

Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Wednesday, 22 June 2022 09:29
To: JESSIE@SOFRESH.SG
Subject: ACCIDENT INVOLVING GBC 4889L AND SMS 3511T ON 29/05/2022

Our Ref: CC3/AIG22005161/Aea3

22 June 2022

SOFRESH OFFSHORE SUPPLY

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 4889L AND SMS 3511T ON 29/05/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng
Case Handler
DID: 6841 6051
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	31 May 2022 16:31	Clm Dtl Modified	Claimant's Name: -> SARAVANAN GOPINATHAN. Claimant's ID: -> SXXXX651H.	[A] HOW MEI KWAN
2	31 May 2022 16:31	Clm Veh Model Changed	(205996) AUDI A3 1.4 SEDAN TFSI (ATTRACTION) (A).	[A] HOW MEI KWAN
3	31 May 2022 16:31	Clm Created	Reg No: SMS3511T. Acct Date: 2022/05/29. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Premium Automobiles Pte Ltd (HQ)	[A] HOW MEI KWAN
4	31 May 2022 16:31	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	31 May 2022 16:31	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/09	[A] HOW MEI KWAN
6	31 May 2022 16:31	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	31 May 2022 16:31	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	31 May 2022 16:31	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	31 May 2022 16:31	Label Added	(23):Express.	[A] HOW MEI KWAN
10	31 May 2022 16:31	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	13 Apr 2023 16:20	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	13 Apr 2023 16:20	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	13 Apr 2023 16:20	Clm Dtl Modified	JPJ Reg. Date: -> 2016/06/30.	[A] JOANNE LEE KHANG MIN
14	13 Apr 2023 16:20	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	21 Apr 2023 09:39	Adj Mandate Request	Cur.Req:9756.84:Liability: 100%(BOLA 15) *Quantum: \$9,756.84 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
16	02 May 2023 11:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/06/09	[I] MdNoor, Norsiah
17	02 May 2023 11:41	Adj Mandate Set	Approved:9756.84.	[I] MdNoor, Norsiah

Date From   Date To   Audit Type 

ACTIVITY

[22/06/2022 09:26] Asher Sng Rong Yi:
LETTER SENT TO OI VIA EMAIL.
[22/06/2022 09:26] Asher Sng Rong Yi:
FILE REVIEW: 100% B:15 OID CHANGE LANE HIT TP

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2799554	01 Jun 2022 19:53:34	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMS3511T	GBC4889L	11.00
2947891	13 Apr 2023 16:20:54	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMS3511T	GBC4889L	11.00

