

Yan (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Tuesday, 31 May 2022 3:06 PM
To: Advance Auto Garage; admin-d@lkkauto.com; 'assignments'; 'SUR'
Cc: Gnoh, Pau Loong
Subject: LKK \ CMTD2201847/GPL(nr) - Accident on 30/5/2022 between SLN2190E & SMG9882X at/along Oxley Bixhub

Without Prejudice

Our Reference : CMTD2201847/GPL
Your Reference: SLN2190E

Hi Xavier,

As spoken and agreed to appoint **LKK AUTO** to survey the above vehicle.

Hi **LKK Auto**,

Please arrange **Mr Adrian/ Kenneth/ Marcus** to conduct the survey for **SLN2190E** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Teo, Grace

Sent: Tuesday, May 31, 2022 2:37 PM

To: Advance Auto Garage <advanceag@hotmail.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Han, Bernard <Bernard.han@sompo.com.sg>

Subject: CMTD2201847/GPL(nr) - Accident on 30/5/2022 between SLN2190E & SMG9882X at/along Oxley Bixhub

Without Prejudice

Hi Xavier,

As spoken, our in-house Mr. Teo is unable to conduct the survey.

Please re-select from the listing below.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|--|-----------------------|-----------------|-------------------------------------|
| | FormTeam Consultancy | Frankie Pang | |
| | LKK Auto Consultants | Adrian Ling | |
| | | Kenneth Kong | |
| | | Marcus Chua | |
| | Priority Services | Jimmy Lee | |
| | Raleigh Services | Andrew Ow Yong | |

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

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From: Teo, Grace

Sent: Monday, May 30, 2022 4:31 PM

To: Advance Auto Garage <advanceag@hotmail.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: TSL(31/5) \ CMTD2201847/GPL(nr) - Accident on 30/5/2022 between SLN2190E & SMG9882X at/along Oxley Bixhub

Without Prejudice

Hi Xavier,

We reply to your reply and agreed to appoint our in-house Mr. Teo.

We have arranged to conduct the survey tomorrow, 31/05/22

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Monday, May 30, 2022 4:07 PM

To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: LIST \ CMTD2201847/GPL(nr) - Accident on 30/5/2022 between SLN2190E & SMG9882X at/along Oxley Bixhub

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Grace,

I would like to appoint Mr Teo (IHS) for my PRI

Sent from my iPhone

On 30 May 2022, at 3:39 PM, Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference : CMTD2201847/GPL

Your Reference: SLN2190E

Date: 30/05/2022

Without Prejudice

EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Advance Auto Garage

Dear Xavier,

ACCIDENT INVOLVING SMG9882X & SLN2190E ON 30.05.22

We refer to your Notice of Accident dated 30/05/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the below list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

| | Motor Surveyor | Surveyor | Selection (Indicate as tick) |
|--|-----------------------|-----------------|-------------------------------------|
| | FormTeam Consultancy | Frankie Pang | |
| | LKK Auto Consultants | Adrian Ling | |
| | | Kenneth Kong | |
| | | Marcus Chua | |
| | Priority Services | Jimmy Lee | |
| | Raleigh Services | Andrew Ow Yong | |

| | | | |
|--|----------------------|--------------|--|
| | RT Appraisal Pte Ltd | Ricky Teng | |
| | | Elgene Teng | |
| | In House surveyor | Teo See Ling | |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Advance Auto Garage <advanceag@hotmail.com>

Sent: Monday, May 30, 2022 12:32 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Accident on 30/5/2022 between SLN2190E & SMG9882X at/along Oxley Bixhub

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Our Ref: AAG. 20220513

Your Ref: SMG9882X

PRE-REPAIR INSPECTION NOTICE

Dear Sirs,

We act for WI DINGCHENG, owner of ~~SMG9882X~~ SLN2190E that was damaged as a result of the above accident.

Please take note that our client's motorcar is presently located at his repairer's workshop,

Advance Auto Garage

23 Kaki Bukit Ave 4, #04-01

Vicom Kaki Bukit

Singapore 415933

TEL: 9007 9247

Email: advanceag@hotmail.com

ATTN: Xavier Lim

In the circumstances, kindly let us know within 2 (two) working days from your receipt of this Notice if you will be conducting a pre-repair inspection of our client's vehicle.

As provided by NIMA Protocol, take note that our client shall proceed to appoint his own surveyor and repair his vehicle without any further reference to you, if we do not hear from you within the next 2 (two) days.

Best Regards,

Xavier Lim

(+65) 9007 9247

Advance Auto Garage

23 Kaki Bukit Avenue 4, #04-01

Vicom Kaki Bukit Inspection Center

Singapore 415933