Asher Sng (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Tuesday, 5 July 2022 09:04 **To:** CS A Team; Admin A

Subject: LOD Re: Accident on 28/5/2022 involving SHB 5102B & SLC 3576C (AlG's insured)

Our Ref: TAX/05/22/2081/lg

Attachments: 05 21 2081 - supporting documents.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$2,057.49				
Loss of Rental	\$547.50	(7.5	days x	\$73.00)
LTA Search Fee	\$7.00				
Total	\$2,611.99				

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorisation
- 6) LTA search

Our relief driver Ms Nazreen Banu Binte Gose Ahmad Sha (NRIC No. SXXXX341C) is claiming her injury and loss of income (based on her mc) through her own lawyer. Our hirer Mr Mujbour Rahman s/o Abdul Jaleel took a replacement taxi on 30/5/2022 at 5.35pm so no claim for his loss of income.

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, <u>STRIDES TAXI PTE LTD</u> (the third party claimant") of <u>BLK 60 WOODLANDS</u> INDUSTRIAL PARK E4 (S) 757705 (address), owner of <u>SHB 5102B</u> (vehicle no.) hereby authorize <u>STRIDES AUTOMOTIVE SERVICES PTE LTD</u> ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no <u>SHB 5102B</u> that was damaged pursuant to the accident which occurred on <u>28/05/2022</u> (date) along <u>CTE TOWARDS SLE</u> (location) involving vehicle no/s <u>SLC 3576C</u> ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **STRIDES TAXI PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this _____ (day) of _____ Sept (month) 2000 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop" (with chop)

RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for \$\sum_{\text{SS2,420.00}}\$ (Global Sum) for vehicle no. \$\text{SHB 5102B}\$ that was damaged pursuant to the accident which occurred on 28/05/2022 (date) along CTE TOWARDS SLE (location) involving vehicle no/s SLC 3576C.

This is pursuant to the inspection conducted on 31/05/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner STRIDES TAXI PTE LTD ("the third party claimant") of vehicle no. SHB 5102B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5102B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

(month) 20 2 (year) Signed by appointed surveyor

Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal hjuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



STRIDES TAXI PTE. LTD.

Block Unit



60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7 : 199004280Z CRN Invoice No. : IV220600373 Date : 27.06.2022 Vehicle No. : SHB5102B Your Ref No. : TAX/05/22/2081

Our Ref No. : 24115155 Terms : 30 Days

Description	Qty	Unit	Add	/		scount)		Amount
		 Cost	ક		A	mount		
Parts								
REAR BUMPER REINFORCEMENT	1.00	\$ 332.70	(25.00)	\$	83.17	\$	249.53
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 229.90	(25.00)	\$	57.47	\$	172.43
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00		\$	0.00	\$	0.00
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$	121.40	\$	364.20
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	\$	5.50	\$	16.50
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$	2.00	\$	6.00
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00)	\$	2.00	\$	6.00
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$	8.25	\$	24.75
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	\$	5.65	\$	16.95
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.50	0.00		\$	0.00	\$	0.00
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00		\$	0.00	\$	0.00
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00		\$	0.00	\$	0.00
SEAL, RR BUMPER , RH	0.00	\$ 118.30	0.00		\$	0.00	\$	0.00
SEAL, RR BUMPER , LH	0.00	\$ 118.30	0.00		\$	0.00	\$	0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 4.50	(25.00)	\$	11.25	\$	33.75
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$	93.62	\$	280.88
COVER, GUARD RR BUMPER LOWER	1.00	\$ 22.00	(25.00	Y	Ş	5.50	\$	16.50
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00		\$	0.00	\$	0.00
REAR BUMPER REFLECTOR ASSY, REFLEX,	0.00	\$ 39.00	0.00		\$	0.00	\$	0.00
REAR BUMPER GROMMET SCREW	0.00	\$ 2.20	0.00		\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00		\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00		\$	0.00	\$	0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00		\$	0.00	\$	0.00

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested:

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG Koo Yew Chung (Jun 29, 2027 0:20 GMT+8)

Authorised Signature

for Strides Automotive Services Pte. Ltd:



STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220600373
Date : 27.06.2022
Vehicle No. : SHB5102B
Your Ref No. : TAX/05/22/2081

Our Ref No. : 24115155
Terms : 30 Days

Description	Qty Unit		Add / (Discount)			Amount
8		Cost	ક	Amount		
LENS & BODY, REAR COMBINATION LAMP, RH	0.00	\$ 339.60	0.00	\$	0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP	0.00	\$ 339.60	0.00	\$	0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, RH	0.00	\$ 69.90	0.00	\$	0.00	\$ 0.00
COVER, REAR COMBINATION LAMP, LH	0.00	\$ 69.90	0.00	\$	0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 RH	0.00	\$ 261.00	0.00	\$	0.00	\$ 0.00
LENS & BODY, REAR COMBINATION LAMP, NO.2 LH	0.00	\$ 261.00	0.00	\$	0.00	\$ 0.00
LAMP ASSY, REAR, RH	0.00	\$ 293,60	0.00	\$	0.00	\$ 0.00
LAMP ASSY, REAR, LH	0.00	\$ 293.60	0.00	\$	0.00	\$ 0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$	0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$	0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$	0.00	\$ 0.00
TAIL GATE PANEL SUB-ASSY, BACK DOOR	1.00	\$1147.80	(100.00)	\$1	147.80	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 372.30	0.00	\$	0.00	\$ 0.00
TAIL GATE GLASS SUB-ASSY, BACK DOOR	0.00	\$1656.70	0.00	\$	0.00	\$ 0.00
TAIL GATE MOULDING GLASS, BACK DOOR	0.00	\$ 35.50	0.00	\$	0.00	\$ 0.00
TAIL GATE LOWER GLASS SUB-ASSY, BACK DOOR	0.00	\$ 761.40	0.00	\$	0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 913.60	0.00	\$	0.00	\$ 0.00
TAIL GATE BACK DOOR HINGE ASSY, RH & LH	0.00	\$ 61.00	0.00	\$	0.00	\$ 0.00
SEALANT W/SCREEN	0.00	\$ 37.00	0.00	\$	0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 467.00	0.00	\$	0.00	\$ 0.00

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By Bank Transfer:

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Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Jim 29, 2022 10:20 GMT+8)

Authorised Signature

for Strides Automotive Services Pte. Ltd.



STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

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Invoice No. : IV220600373
Date : 27.06.2022
Vehicle No. : SHB5102B
Your Ref No. : TAX/05/22/2081

Our Ref No. : 24115155
Terms : 30 Days

			1611119		€ 30 D	ays	
Description	Qty	Unit Cost	Add %		count)		Amount
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$	0.00	\$	0.00	\$	0.00
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 54.60	0.00	\$	0.00	\$	0.00
EMBLEM SUB-ASSY REAR	0.00	\$ 47.90	0.00	\$	0.00	\$	0.00
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	0.00	\$ 54.60	0.00	\$	0.00	\$	0.00
MOULDING SUB-ASSY, ROOF TOP	0.00	\$ 656.90	0.00	\$	0.00	\$	0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	0.00	\$ 913.60	0.00	\$	0.00	\$	0.00
COVER, TAIL GATE BACK DOOR GARNISH	0.00	\$ 8.50	0.00	\$	0.00	\$	0.00
STRIDES LOGO	0.00	\$ 7.80	0.00	\$	0.00	\$	0.00
STICKER DECAL 65558888	0.00	\$ 21.60	0.00	\$	0.00	\$	0.00
SENSOR REVERSE	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
				Sub-Tot	al	\$	1187.49
Labour							
TO REPAIR REAR PORTION	1.00	\$ 400.00	0.00	\$	0.00	\$	400.00
Others							
TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$	0.00	\$	200.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
TO RESPRAY TAIL GATE	1.00	\$ 200.00	0.00	\$	0.00	\$	200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$	0.00	\$	0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$	0.00	\$	0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$	0.00	\$	20.00
TO APPLY RUST-PROOFING ON AFFECTED	0.00	\$ 100.00	0.00	\$	0.00	\$	0.00

Payment Instructions

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By Bank Transfer:

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Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG

Koo Yew Chung Koo Yew Chung (Jun 29, 2022 10:20 GMT - 8)

Authorised Signature

for Strides Automotive Services Pte. Ltd.



STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4

SINGAPORE 757705

Strides Automotive Services Pte. Ltd. 2 Tanjong Katong Road, Tower 3, Paya Lebar Quarter, #08-01, Singapore 437161 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220600373
Date : 27.06.2022
Vehicle No. : SHB5102B
Your Ref No. : TAX/05/22/2081

Our Ref No. : 24115155
Terms : 30 Days

Description		Unit Cost		Add	count)	Amount	
				ક	Amount		
AREA							
TO TRANSFER REAR TAILGATE MECHANISM	0.00	\$	120.00	0.00	\$	0.00	\$ 0.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$	50.00	0.00	\$	0.00	\$ 50.00
TO REMOVE AND REFIX REAR WINDSCREEN	0.00	\$	240.00	0.00	\$	0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$	100.00	0.00	\$	0.00	\$ 0.00
				GRANI	TOTA	L	\$ 2,057.49

Remark :

Make/Model : PRIUS4FL Accident Date : 28.05.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.

Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4

Swift Code : DBSSSGSG

Koo Yew Chung Koo Yew Chung (Jun 29, 2022 10:26 GMT+8)

Authorised Signature

for Strides Automotive Services Pte. Ltd.



MEMORANDUM

To:

Claims Dept

Our Ref:

TAX/05/22/2081

From:

Strides Taxi Pte Ltd

Date:

2nd June 2022

ACCIDENT ON 28/5/2022 INVOLVING SHB 5102B & SLC 3576C ALONG CTE TOWARDS SLE

This is to confirm that the daily rental rate for SHB 5102B is \$73.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely STRIDES TAXI PTE LTD





Laid Up Report

Accident Start Date : 28/05/2022

Accident End Date : 10/06/2022

Date Generated: 10/06/2022

User Name : LeeGek

07/06/2022 1:17 PM Date and Time (Repair Completed) 30/05/2022 4:50 PM Date and Time (Accident Repair) Job Card Number 24115155 Vehicle Model PRIUS4FL Vehicle Make TOYOTA Strides Taxi Pte Ltd Company Type Case Reference Number Vehicle Registration SHB5102B TAX/05/22/2081

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:

31 May 2022 / 09:18:15

Asset Type: Asset ID:

User ID: *

Vehicle

SLC3576C

18.32 Insurance Enquiry (GIRO Payment)

Transaction Amount:

\$7.49

ESASBAHO - BALQISH BINTE ABDUL HALIL

Channel: Business Transaction Reference No.: 20220531091815279648

External Agency

Search Date / Time:

Transaction Type:

28 May 2022 16:30:00

Insurance Company:

AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Thursday, 7 July 2022 10:35

To: JEFFREYWONG39BB@GMAIL.COM

Subject: ACCIDENT INVOLVING SLC 3576C AND SHB 5102B ON 28/05/2022

Our Ref: CC3/AIG22005153/Kea3

7 July 2022

WONG CHEE MUN(HUANG ZI WEN)

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 3576C AND SHB 5102B ON 28/05/2022

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher Sng Case Handler DID: 6841 6051

Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with:

*SHB5102B (7212475672SG) [SLC3576C] TP

Strides Taxi Pte Ltd May 28 2022 4:00PM [WONG CHEE MUN (HUANG ZI WEN)] Strides Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 06/09/2022 11:08 AM.

LKK_HQ
Alert - Adj Mandate Approved (S\$2429.49) - SHB5102B - Claim Handler: Lee, Ming-Yao Subject

Approved:2429.49.			
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			