

## Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 31 May 2022 9:51 AM  
**To:** Accord Auto(Claims); assignments  
**Cc:** Pauline Tham  
**Subject:** RE: OUR REF: SNM22D203728/C02/GBF7430R/THAMYL & YOUR REF: SGF1879K TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6224 7175  
**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Accord Auto(Claims) <claims@mycarworkshop.com.sg>  
**Sent:** Tuesday, May 31, 2022 9:12 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM22D203728/C02/GBF7430R/THAMYL & YOUR REF: SGF1879K TO CONDUCT PRS

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Dear Adeline,

We would like to appoint kenneth (LKK).

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A  
#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

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On Mon, 30 May 2022 at 20:28, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D203728 C02/ GBF7430R /thamyl**

Your reference: SGF1879K

Dear Sirs

**ACCIDENT INVOLVING GBF7430R & SGF1879K ON 27/05/2022**

We refer to your email of 30/05/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Pauline Tham at 63896541 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, May 30, 2022 5:20 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; '[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)'

<[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>

**Subject:** OUR REF: SNM22D203728/C02/GBF7430R/THAMYL & YOUR REF: SGF1879K TO CONDUCT PRS

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Adeline](#),

Please refer to the below email.

Kindly assist to conduct **PRS SGF1879K** soonest possible on behalf of Pauline Tham.

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** Accord Auto(Claims) <[claims@mycarworkshop.com.sg](mailto:claims@mycarworkshop.com.sg)>  
**Sent:** Monday, May 30, 2022 12:43 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Accord Auto Services <[gilbert.ng@mycarworkshop.com.sg](mailto:gilbert.ng@mycarworkshop.com.sg)>  
**Subject:** ACCIDENT INVOLVING: SGF1879K & GBF7430R DOA: 27.05.22

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Dear officer-in-charge,

Your Insured: GBF7430R

Kindly assist arrange Pre-Repair Survey. Vehicle **IN** Workshop

Kindly provide us 10 surveyor name list except M/S FormTeam Consultancy Pte Ltd.

Thank you.

Kind regards,  
Jacqueline  
Accord Auto Services Pte Ltd  
10 Ang Mo Kio Ind Park 2A

#03-11 Ang Mo Kio Auto Point  
Singapore 568047

Mobile : (65) 9740 0999  
Tel : (65) 6481 9517  
Fax : (65) 6481 9516

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