

Yan (LKK Auto)

From: Billy Tan <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 31 May 2022 8:33 AM
To: Hamzah; Irene Tay; 'SUR'; assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM22D203526/C02/SLM7171H/TAYHP & YOUR REF: SMU1395P TO CONDUCT PRS & REVERT LIABILITY

[Confidential]

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com>

Sent: Monday, May 30, 2022 7:52 PM

To: Billy Tan <billy.tan@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM22D203526/C02/SLM7171H/TAYHP & YOUR REF: SMU1395P TO CONDUCT PRS & REVERT LIABILITY

[Confidential]

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Dear Billy,

You may send Marcus from LKK Auto Consultants.

Regards

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: Billy Tan <billy.tan@sg.cntaiping.com>

Sent: Monday, May 30, 2022 10:48 AM

To: Hamzah <hamzah_saad@tanchong.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D203526/C02/SLM7171H/TAYHP & YOUR REF: SMU1395P TO CONDUCT PRS & REVERT LIABILITY

[Confidential]

Without Prejudice

Dear Sirs / Madam,

ACCIDENT INVOLVING SLM7171H & SMU1395P on 07/05/2022

We refer to your email of 28/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, May 30, 2022 10:36 AM

To: Billy Tan <billy.tan@sg.cntaiping.com>; 'hamzah_saad@tanchong.com' <hamzah_saad@tanchong.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: OUR REF: SNM22D203526/C02/SLM7171H/TAYHP & YOUR REF: SMU1395P TO CONDUCT PRS & REVERT LIABILITY

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Billy,

Please refer to the below email.

Kindly assist to conduct PRS on **SMU1395P & revert on liability** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Hamzah <hamzah_saad@tanchong.com>

Sent: Saturday, May 28, 2022 3:42 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re: SNM22D203526/C02/SLM7171H/TAYHP / FW: Accident involving SMU1395P and your insured SLM7171H on 7-5-2022.

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Motor Claim Team,

Our client has decided to file TP claim for the repair.

Pending your insured to submit the accident report, your good office may arrange for survey.

Workshop estimate and our customer addendum accident report in the attachment.

Regards.

Hamzah Sa' ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

Website: www.nissan.com.sg

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, May 23, 2022 11:26 AM

To: Hamzah <hamzah_saad@tanchong.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D203526/C02/SLM7171H/TAYHP / FW: Accident involving SMU1395P and your insured SLM7171H on 7-5-2022.

Without Prejudice

Dear Irene,

Please conduct PRS for SMU1395P. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Hamzah <hamzah_saad@tanchong.com>
Sent: Saturday, 21 May 2022 12:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Accident involving SMU1395P and your insured SLM7171H on 7-5-2022.

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Dear Claim Team,

Prior to the above, our customer is making OD claim from his insurance and repair job is in progress.

Upon completion of the repair we wish to submit claim for uninsured loss against your insurance.

At mean times, kindly check your insured liability and revert.

Our customer report in the attachment.

Regards.

Hamzah Sa'ad

Service Supervisor

Autolution Industrial Pte Ltd

19 Ubi Road 4

Singapore 408623

DID: +65 67038690 FAX: +65 68467483

Hp: +65 96450079

Email: hamzah_saad@tanchong.com

