

## Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 30 May 2022 4:55 PM  
**To:** Jennifer Guay; 'assignments'  
**Cc:** Claims Dept of CTI; Irene Tay; sur@lkkauto.com  
**Subject:** RE: YR REF: SNM22D203760/C02/GBJ2273P/TAYHP & OUR REF; AW-INS-K24-117560-2022-JGV TO CONDUCT PRS -SLQ1046E

**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Jennifer,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Please forward us a copy of your client's accident report.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jennifer Guay <jenniferguay@visionlawllc.com>

**Sent:** Monday, May 30, 2022 4:27 PM

**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

**Subject:** YR REF: SNM22D203760/C02/GBJ2273P/TAYHP & OUR REF; AW-INS-K24-117560-2022-JGV TO CONDUCT PRS - SLQ1046E

**Importance:** High

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**PRE - REPAIR SURVEY**

**CLAIMANT: HENG SWEE LIN**

**ACCIDENT INVOLVING SLQ 1046 E & GBJ 2273 P ON 28 MAY 2022 ALONG MCE**

Without Prejudice

Dear Sirs

Refer to your email of 30 May 2022 informing that you wish to conduct a pre-repair survey and to your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyor for your consideration:-

1. Chee Aik Thuan (Automotive Appraiser And Surveying Services)

Our client's vehicle is available for Pre-repair survey as follows :

Name of Workshop	<b>KUO LI AUTO WORKSHOP</b>
Address	Blk 5035 Ang Mo Kio Industrial Park 2 # 01-363 Singapore 569536
Contact Person	9694 3328 – Alvin

Please reply by 30 May 2022. Thank you.

Regards

**Jennifer Guay**  
(Secretary)

## VISION LAW LLC

133 New Bridge Road #18-01  
Chinatown Point  
Singapore 059413  
Tel : 6534 2811 (Ext 116)  
Fax : 6535 6802

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Monday, 30 May, 2022 4:18 PM

**To:** 'jenniferguay@visionlawllc.com'

**Cc:** Claims Dept of CTI; Irene Tay

**Subject:** RE: OUR REF: SNM22D203760/C02/GBJ2273P/TAYHP & YOUR REF; AW-INS-K24-SLQ1046E-2022-JGV TO CONDUCT PRS -SLQ1046E

### Without Prejudice

Dear Jennifer,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**

Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, May 30, 2022 4:12 PM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>;

'jenniferguay@visionlawllc.com' <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>

**Subject:** OUR REF: SNM22D203760/C02/GBJ2273P/TAYHP & YOUR REF; AW-INS-K24-SLQ1046E-2022-JGV TO CONDUCT PRS -SLQ1046E

**Importance:** High

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Kah Leong,

Please refer to the below email.

Kindly assist to conduct PRS on SLQ1046E soonest possible on behalf of Irene Tay. (Our Insured has not filed SAS Report)

Please contact our claims department Irene Tay 6389 6192 the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jennifer Guay <[jenniferguay@visionlawllc.com](mailto:jenniferguay@visionlawllc.com)>  
**Sent:** Monday, May 30, 2022 11:25 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Cc:** [kuoliat@singnet.com.sg](mailto:kuoliat@singnet.com.sg)  
**Subject:** OUR REF; AW-INS-K24-SLQ1046E-2022-JGV & YR REF; GBJ2273P  
**Importance:** High

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**CHINA INSURANCE**  
**Attn : Motor Claim Dept**

**PRE - REPAIR SURVEY**  
**CLAIMANT: HENG SWEE LIN**  
**ACCIDENT INVOLVING SLQ 1046 E & GBJ 2273 P ON 28 MAY 2022 ALONG MCE**

Surveyor during repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

Surveyor after repair: \_\_\_\_\_

Date & Time : \_\_\_\_\_

had accident on **28 MAY 2022** at about 05.45 hr **ALONG MCE**  
our driver at the material time.

nage. Before our client proceed to repair the damage vehicle,  
his notice whether you or your insurer would like to conduct a  
from you within the stipulated timeline, our client shall proceed

Regards

**Jennifer Guay**

(Secretary)

**VISION LAW LLC**

133 New Bridge Road #18-01

Chinatown Point

Singapore 059413

Tel : 6534 2811 (Ext 116)

Fax : 6535 6802

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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VISION LAW LLC

Advocates & Solicitors

(Incorporated with limited liability)

Unique Entity No. 200721148H

Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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