

Yan (LKK Auto)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Friday, 3 June 2022 2:31 PM
To: Yan (LKK Auto); 'assignments'; 'SUR'
Subject: RE: RE: 0531536905SG paper survey for SMW7583M *** LKK REF: CS3/AIG21012680/Vtf3e2
Attachments: TP Report.pdf; Report.pdf

Without Prejudice
Save As to Costs

Dear Sir,

Refer to the above matter.

Pls find the attachment.

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg

From: Yan (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, June 3, 2022 11:50 AM
To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: [EXTERNAL] RE: 0531536905SG paper survey for SMW7583M *** LKK REF: CS3/AIG21012680/Vtf3e2

This message is from an external sender; be cautious with links and attachments.

Dear Joanne,

Please provide relevant document and colour photograph.

TP survey report NOT found in Merimen.

Thank you.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.

Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 30 May 2022 1:13 PM

To: assignments <assignments@lkkauto.com>

Subject: FW: 0531536905SG paper survey for SMW7583M *** LKK REF: CS3/AIG21012680/Vtf3e2

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 30 May 2022 1:12 PM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: 0531536905SG paper survey for SMW7583M *** LKK REF: CS3/AIG21012680/Vtf3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Denise,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>
Sent: Monday, 30 May, 2022 10:06 AM
To: Admin A <admin-a@lkkauto.com>
Subject: 0531536905SG paper survey for SMW7583M

Dear Sir/Mdm,

Kindly assist paper survey. PRI was conducted by your good firm.

Both parties reports and TP survey report can be found in Merimen.

Thank you.

Thank you.

Best regards,
Joanne Yong
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1953
Joanne-LF.yong@aig.com | www.AIG.sg