

**Veron Chen (LKKAUTO)**

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**From:** Thanaletchumi Santerashigaram <thana@jackcars.com.sg>  
**Sent:** Tuesday, 20 December 2022 12:50 PM  
**To:** Veron Chen (LKKAUTO)  
**Cc:** SUR  
**Subject:** Re: SKQ 8259Z-DOA: 27/5/2022 (ECICS OD)

Greetings Ms. Veron ,

For an amicable settlement would agree with the COR @ LS @ \$6,050 with DOR @ 5 days.

Kindly advise on the submission of LOD.

**Kindly acknowledge.**

*Thank You.*

**Best Regards ,**  
**S.Thanaletchumi (Ms)**  
**Claims Manager**  
**JACK CARS ENTERPRISE PTE LTD**  
**Office : 67488824**  
**Mobile : 91701900**  
**Fax : 67488834**  
**Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)**  
*Save the Earth. Print only when necessary.*

On Fri, Dec 9, 2022 at 5:27 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Thana,

Any updates.

**“Without Prejudice”**

We will be advising our Principal a cost of repair of LS \$6050/- with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 28 November 2022 10:06 AM  
**To:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: SKQ 8259Z-DOA: 27/5/2022 (ECICS OD)

Dear Thana,

**“Without Prejudice”**

We will be advising our Principal a cost of repair of LS \$6050/- with 5 days of repair, subject to their approval.

Best Regards,

Veron Chen | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

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**From:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>  
**Sent:** Wednesday, 27 July 2022 3:23 PM  
**To:** Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>  
**Subject:** Re: SKQ 8259Z-DOA: 27/5/2022 (ECICS OD)

Greetings Ms. Veron ,

Vehicle had been repaired & returned to the owner on 08/06/2022.

Can finalize the COR ?

Kindly acknowledge.

*Thank You.*

*Best Regards ,*

*S.Thanaletchumi (Ms)*

*Claims Manager*

*JACK CARS ENTERPRISE PTE LTD*

*Office : 67488824*

*Mobile : 91701900*

*Fax : 67488834*

*Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)*

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On Wed, Jul 27, 2022 at 3:01 PM Veron Chen (LKKAUTO) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Thana,

Kindly advised vehicle repair status.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Thanaletchumi Santerashigaram <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>

**Sent:** Tuesday, 7 June 2022 4:43 AM

**To:** Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** Re: SKQ 8259Z-DOA: 27/5/2022 (ECICS OD)

Greetings Ms.Veron ,

Noted.

*Thank You.*

*Best Regards ,*

*S.Thanaletchumi (Ms)*

*Claims Manager*

**JACK CARS ENTERPRISE PTE LTD**

**Office : 67488824**

**Mobile : 91701900**

**Fax : 67488834**

**Email : [thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)**

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On Mon, Jun 6, 2022 at 3:55 PM Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)> wrote:

Dear Thana,

Above has been approved.

Lump Sum repair cost plus 10%

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)  
Sent: Friday, 3 June 2022 10:48 AM  
To: SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; thana ([thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)) <[thana@jackcars.com.sg](mailto:thana@jackcars.com.sg)>  
Subject: SKQ 8259Z-DOA: 27/5/2022 (ECICS OD)

Dear Thana,

As instructed by our client , please proceed to repair the insured vehicle SKQ 8259Z, Lump Sum Repair Not Exceeding \$4800 or whichever lower. (Excess \$0).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,  
Veron Chen | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email :[sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)