



## SOUTHERN MOTOR

Blk 1006, Bukit Merah Lane 2 #01-10 Singapore 159762

Tel:62730369 Fax:62746614 CO/GST Reg No:23414700L

**TAX INVOICE NO** : **INV29499**

Invoice Date : 17th June 2022

Payment Terms : CASH

Vehicle No. : JTW6186 - HONDA VAR10

Mechanic : CASH

**LONPAC INSURANCE BHD - LA001**

300 BEACH ROAD #17-04/07 THE CONCOURSE Singapore 199555

Tel: 62507388 Fax: 62963767 Email: mt\_claim@lonpac.com

<u>S/No</u>	<u>DESCRIPTION</u>	<u>QTY</u>	<u>U/PRICE</u>	<u>Amount</u>
1	7% GST ON COST OF LUMP SUM REPAIR	1	\$87.50	\$87.50
2	COST OF LUMP SUM REPAIR	1	\$1,250.00	\$1,250.00
3	LOSS OF USE FOR 3 DAYS AT \$45.00 PER DAY	1	\$135.00	\$135.00

TOTAL : \$1,472.50

BALANCE : \$1,472.50

Goods Sold Are Not Returnable. Deposit Paid Are Not Refundable. All cheques should be made payable to "SOUTHERN MOTOR".

Interest Rate of \_\_\_\_% per month will be imposed on overdue Accounts. Thank you.

Received by

Issued by

**WITHOUT PREJUDICE to:**  
(a) Insurer's Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any  
inconsistencies found in this  
Discharge Voucher]

AUTHORIZATION TO ACT

I, Foo Oi Khoo ("the third party claimant")  
Of No 47, JLN Nusa Perintis 9/3 Tmn Nusa Perintis 2, 81550 Gelang Patah (address), Johor

being the owner of JTW 6186 (vehicle no) hereby authorize

Southern Motor ("the workshop") to act

for me

with respect to my claim for repair cost and/ or rental and/ or loss of use ("claim") for my vehicle

bearing registration no JTW 6186 that was damaged pursuant to the accident

which occurred on 20.05.2022 along Gul Way

involving vehicle YM 6501 S ("the accident")

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability in so far as the driver/owner/insurers of the other vehicle is concerned.

Dated this 17 day of 06 (month) 20 22 (year)

[Signature]  
Signed by "the third party claimant"

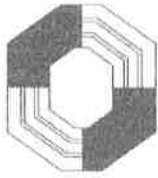
[Signature]  
Signed by "the workshop"

**WITHOUT PREJUDICE to:**

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# LONPAC INSURANCE BHD

CLAIM NO : 21/22/22/VC00/025824

DATE : 24 AUG 2022


## DISCHARGE VOUCHER

I/We, FOO OI KHOON confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YM6501S the sum of Singapore Dollar One Thousand Four Hundred Twelve and Cents Fifty Only (**\$1,412.50**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving JTW6186 and YM6501S on 20/05/2022 along/at GUL WAY.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ FOSTER ASIA PACIFIC PTE LTD AND/OR SANUSI BIN ARSRIP**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**SOUTHERN MOTOR**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 25.8.22  
.....  
Signature of vehicle owner/Date

Foo Oi Khoo 25.8.22  
.....  
Name of vehicle owner /Date



## SOUTHERN MOTOR

Blk 1006, Bukit Merah Lane 2 #01-10 Singapore 159762

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Tel: 62507388 Fax: 62963767 Email: mt\_claim@lonpac.com

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# LONPAC INSURANCE BHD (SINGAPORE BRANCH)

## GIRO AUTHORISATION FORM

Company Name:

Southern Motor

Bank Account Details

Beneficiary Name:

Southern Motor

Bank Name / Branch Name:

OCBC / Tiong Bahru Plaza

Bank Account No.:

524-783214-001

Bank Code / Branch Code:

7339

Swift Code

OCBCSGSG

Email Address:

soumotorclaims@hotmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Thi Thi / Accounts Executive / soumotor@hotmail.com

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

  
Authorised Signature and Company Stamp

Date:

25-8-22



Acknowledged by :

\_\_\_\_\_  
Name / Date:

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 25 August 2022 1:58 PM  
**To:** 'ENG HUEY NI'  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: [Seek Mandate] -Third Party Claims JTW6186 \*\*\* LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

Dear Sirs/Mdm,

For an update, we have settled the matter at **\$1,412.50(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Tuesday, 16 August 2022 4:12 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [Seek Mandate] -Third Party Claims JTW6186 \*\*\* LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

## Lonpac External - General

Hi Hsiao Tong,

Thanks for the attachment and mandate seeking.

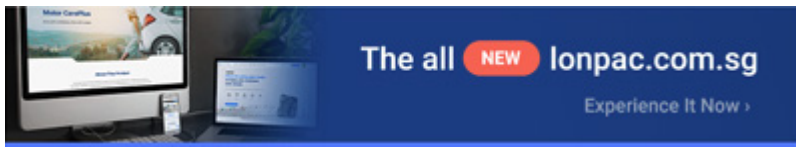
Please proceed to negotiate from \$1,412.50 up to \$1,427.50.

Thank you.

Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, 5 August 2022 9:54 am

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [Seek Mandate] -Third Party Claims JTW6186 \*\*\* LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

Your ref: **21/22/22/VC05/025824**

Our ref : CC4/LPC22005090/Epa3q2

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YM6501S(LONPAC) AND JTW6186(TP) ON 20/05/2022**

We refer to the above matter.

We have highlighted to your good office on 01/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as he was making a U-turn and collided with third party who was driving straight on the opposite direction.

We seek your approval to offer repairer **"SOUTHERN MOTOR"** at **\$1,427.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,502.73	\$ 1,337.50 (\$1,250.00+7%GST)
2. Loss of Use (3days x \$45.00)	\$ 135.00	\$ 90.00 (3days x \$30.00)
<b>Total</b>	<b>\$ 2,637.73</b>	<b><u>\$ 1,427.50</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Friday, 3 June, 2022 2:58 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Third Party Claims JTW6186 \*\*\* LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

## Lonpac External - General

Hi Mei Kwan,

We attach OI GIA.

Thank you.

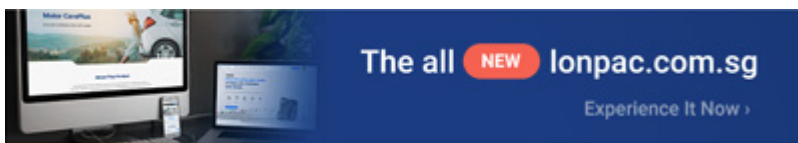
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 1 June 2022 11:57 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Third Party Claims JTW6186 \*\*\* LKK REF: CC4/LPC22005090/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:



- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP CI
- TP log card
- TP police report

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Sent:** Monday, 30 May, 2022 4:37 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: Third Party Claims JTW6186

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 31.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.**

**Please contact the undersign for survey arrangement.**

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 30 May 2022 4:19 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: Third Party Claims JTW6186

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to lodge the report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Southern Motor <[soumotorclaims@hotmail.com](mailto:soumotorclaims@hotmail.com)>  
**Sent:** Monday, 30 May 2022 4:11 pm  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Subject:** Re: Third Party Claims JTW6186

Hi Sir ,

We choose "Mohd Rasul - LKK" .

Thank You

Ti Ti  
Southern Motor  
6273-0369

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, May 30, 2022 4:08 PM  
**To:** [soumotorclaims@hotmail.com](mailto:soumotorclaims@hotmail.com) <[soumotorclaims@hotmail.com](mailto:soumotorclaims@hotmail.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Third Party Claims JTW6186

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/22/22/VC05/025824 (Huey Ni's case)

Dear Ti Ti,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek –Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling–LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
 Senior Claims Executive | Lonpac Insurance Bhd  
 300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
 Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Southern Motor <[soumotorclaims@hotmail.com](mailto:soumotorclaims@hotmail.com)>  
**Sent:** Monday, 30 May 2022 4:00 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Third Party Claims JTW6186

Hi ,

Your Insured's Lorry – YM6501S

Our Insured's Bike –JTW6186

Accident Date – 20.05.2022

We are acting on behalf of JTW6186.

Kindly arrange surveyor .

Thank You

Ti Ti

Southern Motor

6273-0369

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**From:** Southern Motor

**Sent:** Monday, May 30, 2022 11:17 AM

**To:** [sgeinsurance@lonpac.com](mailto:sgeinsurance@lonpac.com) <[sgeinsurance@lonpac.com](mailto:sgeinsurance@lonpac.com)>

**Subject:** Third Party Claims JTW6186

Hi ,

Your Insured's Lorry – YM6501S

Our Insured's Bike –JTW6186

Accident Date – 20.05.2022

We are acting on behalf of JTW6186.

Kindly arrange surveyor .

Thank You

Ti Ti

Southern Motor

6273-0369