

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Tuesday, 16 August 2022 4:12 PM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] -Third Party Claims JTW6186 *** LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

Lonpac External - General

Hi Hsiao Tong,

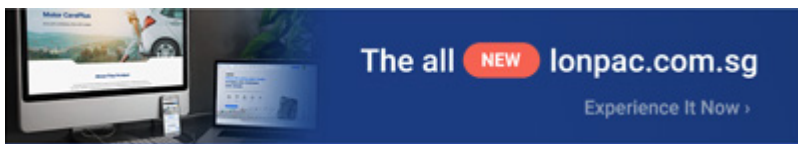
Thanks for the attachment and mandate seeking.

Please proceed to negotiate from \$1,412.50 up to \$1,427.50.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 5 August 2022 9:54 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] -Third Party Claims JTW6186 *** LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

Your ref: **21/22/22/VC05/025824**
Our ref : CC4/LPC22005090/Epa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM6501S(LONPAC) AND JTW6186(TP) ON 20/05/2022

We refer to the above matter.

We have highlighted to your good office on 01/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

We are of the view that liability is not in our driver favour as he was making a U-turn and collided with third party who was driving straight on the opposite direction.

We seek your approval to offer repairer **"SOUTHERN MOTOR"** at **\$1,427.50(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 2,502.73	\$ 1,337.50 (\$1,250.00+7%GST)
2. Loss of Use (3days x \$45.00)	\$ 135.00	\$ 90.00 (3days x \$30.00)
Total	\$ 2,637.73	<u>\$ 1,427.50</u>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Friday, 3 June, 2022 2:58 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Third Party Claims JTW6186 *** LKK REF: CC4/LPC22005090/Epa3 II Lonpac ref: 21/22/22/VC00/025824

Lonpac External - General

Hi Mei Kwan,

We attach OI GIA.

Thank you.

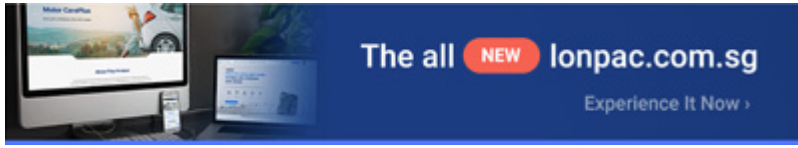
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 June 2022 11:57 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Third Party Claims JTW6186 *** LKK REF: CC4/LPC22005090/Epa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP CI
- TP log card
- TP police report

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 30 May, 2022 4:37 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: Third Party Claims JTW6186

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 31.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 May 2022 4:19 PM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Third Party Claims JTW6186

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to lodge the report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Southern Motor <soumotorclaims@hotmail.com>
Sent: Monday, 30 May 2022 4:11 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: Re: Third Party Claims JTW6186

Hi Sir ,

We choose "Mohd Rasul - LKK" .

Thank You

Ti Ti
Southern Motor
6273-0369

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, May 30, 2022 4:08 PM
To: soumotorclaims@hotmail.com <soumotorclaims@hotmail.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: Third Party Claims JTW6186

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : 21/22/22/VC05/025824 (Huey Ni's case)

Dear Ti Ti,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Xing Quo Qiang- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
10	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Southern Motor <soumotorclaims@hotmail.com>

Sent: Monday, 30 May 2022 4:00 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Third Party Claims JTW6186

Hi ,

Your Insured's Lorry - YM6501S

Our Insured's Bike -JTW6186

Accident Date - 20.05.2022

We are acting on behalf of JTW6186.

Kindly arrange surveyor .

Thank You

Ti Ti

Southern Motor

6273-0369

From: Southern Motor

Sent: Monday, May 30, 2022 11:17 AM

To: sgeinsurance@lonpac.com <sgeinsurance@lonpac.com>

Subject: Third Party Claims JTW6186

Hi ,

Your Insured's Lorry - YM6501S

Our Insured's Bike -JTW6186

Accident Date - 20.05.2022

We are acting on behalf of JTW6186.

Kindly arrange surveyor .

Thank You

Ti Ti

Southern Motor

6273-0369