

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 26 October 2022 8:58 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3 || Lonpac ref: 21/22/22/VC00/025862

Lonpac External - General

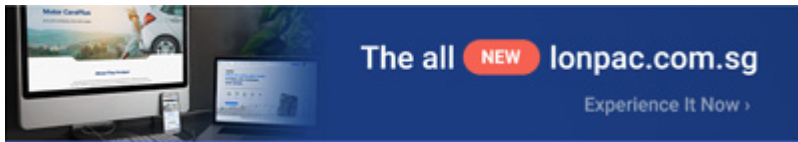
Hi Hsiao Tong,

Please proceed as advised.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 7 October 2022 4:05 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3 || Lonpac ref: 21/22/22/VC00/025862

Your ref: **21/22/22/VC00/025862**
Our ref : CC4/LPC22005089/Ega3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XB8915M(LONPAC) AND GBK4564G(TP) ON 29/05/2022

We refer to the above matter.

The accident occurred when our insured driver made an illegal U-turn from lane 1 while third party was driving straight. We are of the view that liability is not in our driver' favour.

We seek your approval to offer repairer **"GOLDBELL ENGINEERING PTE LTD"** at **\$31,774.58(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 47,621.48	\$30,762.50 (\$28,750.00 + 7%GST)
2. Loss of Rental (1month)(w/GST)	\$ 1,898.00	\$ 935.18 (19days x \$46.00)(w/GST)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 74.90	\$ 74.90
Total	\$ 49,596.38	<u>\$ 31,774.58</u>

Surveyor recommended 15days for repair + 2sunday + 2PRS = 19days.

Market Value	: \$82,000.00 (est)
LTA Rebate	: \$19,534.00 (est)
Nett Value	: \$62,466.00 (est)

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 26/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI [<mailto:hneng@lonpac.com>]

Sent: Thursday, 2 June 2022 2:12 PM

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3 || Lonpac ref: 21/22/22/VC00/025862

Lonpac External - General

Hi Cecilia,

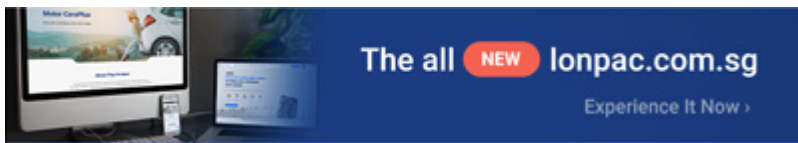
Agree that liability is against OI.

We are agreeable to do direct settlement.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Thursday, 2 June 2022 2:03 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3

Hi Gerald,

We refer to the above matter.

We are in the opinion that liability is down against OI. OI making illegal U turn from lane 1 while TP is travelling straight on lane 2. TP video as attached.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 June 2022 1:08 pm

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 31 May, 2022 2:30 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5 *** LKK REF: CC4/LPC22005089/ga3

Dear Sir / Madam,

Attached is a copy of TP video.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 30 May, 2022 4:01 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 31.5.22.

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Monday, 30 May 2022 2:59 PM

To: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'assignments' <assignments@lkkauto.com>

Subject: FW: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Catherine,

Our insured has not lodged the accident report and we are unable to comment on liability.

In the meantime, we shall appoint LKK Auto Consultants Pte Ltd for the survey.

For assessment of liability, please liaise with them,

Aside to LKK – Attn : Yan

FYNA

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>
Sent: Monday, 30 May 2022 2:39 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Ramesh <Ramesh@goldbell.com.sg>; Hasrianah Binte Hassan <Hasrianah@goldbell.com.sg>
Subject: RE: TP claim - Accident case between GBK4564G & XB8915M (your insured) on 29/05/2022 @ 2140 hrs at Tuas South Avenue 5

Dear Officer-in-Charge,

Our customer **TIONG LEE HUAT MACHINERY & CONSTRUCTION PTE LTD**, had made an accident reporting with us and would like us to handle his 3rd party claim against **XB8915M**.
Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.
Kindly contact our Motor Claims Officer Ms. Catherine for survey as vehicle already in our premises.

Thank you.

NOTICE:

Due to the current COVID-19 situation, please refrain from sending hardcopy documents to us as delays are to be expected. All correspondence should be done via email instead. Thank you for staying safe with us!



Catherine Chong Kai Ling | Customer Service Advisor, Motor Claims
Goldbell Engineering Pte Ltd

t: | m:9736 1300 | f: | w: www.goldbell.com.sg

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