

Hsiao Tong (LKKAuto)

From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>
Sent: Tuesday, 28 June 2022 5:42 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: LOD Our Ref: TAX/05/22/2072 (SHB127M) // LKK Ref: LKK Ref: CC3/CTI22005085/Rpa3 [ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M ON 25/05/2022]
Attachments: 1304_001.pdf

Dear Hsiao Tong,

We quantify our claim as follows:-

Cost of Repair	\$1,407.45
Loss of Rental	\$214.00 (2 days x \$107.00)
Loss of Income	\$120.00 (2 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$1,748.45

We enclose the following documents:-

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) Hirer's letter of authorization
- 6) LTA search

Please acknowledge receipt within 14 days from the date hereof and let us have your offer soon. Thanks

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <>

Sent: Monday, 20 June 2022 5:02 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Your Ref: TAX/05/22/2072 (SHB127M) // LKK Ref: LKK Ref: CC3/CTI22005085/Rpa3 [ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M ON 25/05/2022]

Dear Hsiao Tong,

We attach the video footage as requested.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 20 June 2022 11:27 am

To: Tan Lee Gek (StridesASvcs/FM&SuppSvcs/Claims & IA/Claims & IA) <LeeGek.Tan@strides.com.sg>

Subject: Your Ref: TAX/05/22/2072 (SHB127M) // LKK Ref: LKK Ref: CC3/CTI22005085/Rpa3 [ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M ON 25/05/2022]

Your Ref: **TAX/05/22/2072 (SHB127M)**

Without Prejudice

LKK Ref: CC3/CTI22005085/Rpa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M ON 25/05/2022

We refer to the above matter.

Please be informed that our driver reported that he did not feel any impact. Attached is a copy of our insured accident report for your easy reference.

As per our principal instruction, we would like to request for a copy of video footage for our necessary action.

Appreciate an early reply.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

AUTHORIZATION TO ACT

I, STRIDES TAXI PTE LTD (the third party claimant”) of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB127M (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD (“the workshop”) to act for me with respect to my claim for repair costs and/or rental and/or loss of use (“claim”) for my vehicle no SHB127M that was damaged pursuant to the accident which occurred on 25/05/2022 (date) along EAST COAST PARK SERVICE ROAD TOWARDS MARINE PARADE ROAD (location) involving vehicle no/s YP7302C (“the accident”).

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of STRIDES TAXI PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of Nov (month) 2022 (year)



Signed by “the third party claimant”
(with chop if applicable)



Signed by “the workshop”
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00106152100 Claim No : SNM22D203674/C02/YP7302C/THAMYL

Claimant : STRIDES TAXI PTE LTD

Amount : **S\$1,700.00**
Singapore Dollars ONE Thousand and Seven Hundred only.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB127M
Insured Vehicle No. : YP7302C

Date of Loss : 25/05/2022
Place of Accident : EAST COAST PARK SERVICE ROAD TOWARDS MARINE PARADE ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : A&G INDUSTRIAL GAS TRADING PTE LTD
Driver Name : ZHANG KANG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 1,700.00
	=====
TOTAL	S\$ 1,700.00
	=====



Claimant Name : _____ NRIC No : SXXXX 7061F

Signature :  Date : 21 NOV 2022

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

STRIDES

AUTOMOTIVE

Customer Code: 3000063

STRIDES TAXI PTE. LTD.

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV220600312
Date : 21.06.2022
Vehicle No. : SHB127M
Your Ref No. : TAX/05/22/2072
Our Ref No. : 24115091
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) \$	(Discount) Amount	Amount
Parts					
FASCIA-FRT BPR	0.00	\$ 721.66	0.00	\$ 0.00	\$ 0.00
FINISHER-FRT BPR - LH	0.00	\$ 98.80	0.00	\$ 0.00	\$ 0.00
FINISHER-FRT BPR - RH	0.00	\$ 98.80	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE	0.00	\$ 35.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE FRAME	0.00	\$ 25.00	0.00	\$ 0.00	\$ 0.00
GRILLE ASM-RAD	1.00	\$ 978.02	(10.00)	\$ 97.80	\$ 880.22
INSERT-FRT LIC PLT EMB	1.00	\$ 30.26	(10.00)	\$ 3.03	\$ 27.23
BAR ASM-FRT BPR IMP	0.00	\$ 624.00	0.00	\$ 0.00	\$ 0.00
SOCKET-CHRG	0.00	\$2036.74	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 907.45
Labour					
TO REPAIR FRONT PORTION	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
Others					
TO RESPRAY FRONT BUMPER	0.00	\$ 428.00	0.00	\$ 0.00	\$ 0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$ 0.00
TO CHECK & RESET SYSTEM FUNCTION ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
ISOLATED OF (EV) (NET)	1.00	\$ 150.00	0.00	\$ 0.00	\$ 150.00
GRAND TOTAL					\$ 1,407.45

Remark :

Make/Model : MG5
Accident Date : 25.05.2022

Payment Instructions

By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : Strides Automotive Services Pte. Ltd.
Bank Name : DBS Bank Ltd - SGD
Bank Account No. : 010-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Juli 21, 2022 17:14 GMT+8)

Authorised Signature
for Strides Automotive Services Pte. Ltd.

STRIDES

TAXI

MEMORANDUM

To: Claims Dept

Our Ref: TAX/05/22/2072

From: Strides Taxi Pte Ltd

Date: 30th May 2022

ACCIDENT ON 25/5/2022 INVOLVING SHB 127M & YP 7302C ALONG EAST COAST SERVICE RD TO MARINE PARADE RD

This is to confirm that the daily rental rate for SHB 127M is \$107.00 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
STRIDES TAXI PTE LTD



for Manager



Laid Up Report

Accident Start Date : 03/05/2022

Date Generated : 30/05/2022

Accident End Date : 30/05/2022

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/05/22/2072	SHB127M	Strides Taxi Pte Ltd	MORRISGARAGES	MG5	24115091	25/05/2022 2:08 PM	27/05/2022 2:24 PM

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 25 May 2022 / 16:23:24

Asset Type: Vehicle

Transaction Amount: \$7.49

Asset ID: YP7302C

Transaction Type: 18.32 (Insurance Enquiry (GIRO Payment))

Channel: External Agency

User ID: ESASBAHD - BALQISH BINTE ABDUL HALIL

Business Transaction Reference No.: 20220525162324273547

Search Date / Time: 25 May 2022 09:30:00

Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 21 June 2022 12:23 PM
To: SALES@AIRNGAS.COM
Subject: Claim Notification - ACCIDENT INVOLVING YP 7302C(CHINA TAIPING) AND SHB 127M AT/ALONG EAST COAST PARK SERVICE ROAD TOWARDS ECP EXPRESSWAY EXIT 10B ON 25/05/2022

21 June 2022

M/s A&G INDUSTRIAL GAS TRADING PTE LTD *[By Email Only]*
Driver: Zhang Kang

Dear Sir/Madam,

You Ref: YP7302C
Our Ref: CC3/CTI22005085/Rpa3
ACCIDENT INVOLVING YP 7302C(CHINA TAIPING) AND SHB 127M AT/ALONG EAST COAST PARK SERVICE ROAD TOWARDS ECP EXPRESSWAY EXIT 10B ON 25/05/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB127M against your motor insurance policy.

Based on all available information on hand, we are of the view that we do not have a good defense towards the claim submitted by third party (SHB127M). Third party has submitted a copy of video footage to show that your lorry reversed and hit onto third party. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 23 November 2022 9:15 AM
To: 'Pauline Tham'
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Dear Sirs,

For an update, we have settled the matter at a global sum of **\$1,700.00(all-in)** with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 9 November 2022 3:14 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Hsiao Tong

Please proceed with your proposed offer.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, November 2, 2022 10:06 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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Dear Sirs,

Attached as requested.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 27 October 2022 9:58 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Hsiao Tong

Please let us have the log card.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, October 6, 2022 8:50 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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Dear Sirs/Mdm,

We refer to our email dated 05/08/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 22 September 2022 9:34 am
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Dear Sirs/Mdm,

We refer to our email dated 05/08/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 5 August 2022 8:52 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Your ref: **SNM22D203674/C02/YP7302C/THAMYL**

LKK ref : CC3/CTI22005085/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M(TP) ON 25/05/2022

We refer to the above matter.

The accident occurred when our insured driver reversed his lorry and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"STRIDES AUTOMOTIVE SERVICES PTE LTD"** at **\$1,728.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,356.28	\$ 1,407.45
2. Loss of Rental (2days x \$107.00)	\$ 214.00	\$ 214.00 (2days x \$107.00)
3. Loss of Income (2days x \$60.00)	\$ 120.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 7,697.28	<u>\$ 1,728.45</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 20 June 2022 5:17 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Pauline,

Attached is a copy of third party video for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Saturday, 11 June 2022 1:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Mei Kwan

Insured report attached. Password sent separately.

Please let us have third party video footage.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 31, 2022 12:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D203674/C02/YP7302C/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 30 May 2022 4:14 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 127M at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.