

RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Pauline Tham <pauline.tham@sg.cntaiping.com>

Wed 9/11/2022 3:14 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Hsiao Tong

Please proceed with your proposed offer.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, November 2, 2022 10:06 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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Dear Sirs,

Attached as requested.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 27 October 2022 9:58 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Hsiao Tong

Please let us have the log card.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, October 6, 2022 8:50 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our email dated 05/08/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 September 2022 9:34 am

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Dear Sirs/Mdm,

We refer to our email dated 05/08/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 5 August 2022 8:52 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [SEEK MANDATE] - SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Your ref: **SNM22D203674/C02/YP7302C/THAMYL**

LKK ref : CC3/CTI22005085/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP7302C(CHINA TAIPING) AND SHB127M(TP) ON 25/05/2022

We refer to the above matter.

The accident occurred when our insured driver reversed his lorry and collided with third party. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "**STRIDES AUTOMOTIVE SERVICES PTE LTD**" at **\$1,728.45(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,356.28	\$ 1,407.45
2. Loss of Rental (2days x \$107.00)	\$ 214.00	\$ 214.00 (2days x \$107.00)
3. Loss of Income (2days x \$60.00)	\$ 120.00	\$ 100.00 (2days x \$50.00)
4. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 7,697.28	<u>\$ 1,728.45</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 20 June 2022 5:17 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Pauline,

Attached is a copy of third party video for your easy reference.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Saturday, 11 June 2022 1:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Hi Mei Kwan

Insured report attached. Password sent separately.

Please let us have third party video footage.

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, May 31, 2022 12:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: O/R: SNM22D203674/C02/YP7302C/THAMYL / FW: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

Dear Sir,

Please note that officer in charge for this case is Pauline Tham.

Claim no SNM22D203674/C02/YP7302C/THAMYL.

Dear Pauline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 30 May 2022 4:14 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP7302C (OI : CTI - TBA) and SHB127M (TP : LKK REF - CC3/CTI22005085/Rpa3) on 25/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 127M at M/s Strides Automotive Services Pte Ltd - Woodlands on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.