# **Huey Yon (LKKAuto)**

From: Steve Chen (LKK Auto)

Sent: Wednesday, 16 November 2022 10:31 AM

To: Dennis Leong
Cc: LKINSTEAM; SUR

Subject: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-

PC4179L-PRS-31/05/2022 (1303-1530HRS) @ 25 LENG KEE ROAD S(159097)(

MOTORIMAGE/SUBARU

Attachments: SMF5564X FINALIZED and supp.pdf; SMF 5564 main estimate.pdf

Hi Dennis,

Finalize confirm. Please proceed.

### Thanks.

Best Regards,
Stevee Chen | Automotive Assessor
LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Dennis Leong <dennisleong@motorimage.net>

Sent: Tuesday, 15 November 2022 6:09 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Cc: LKINSTEAM < LKINSTEAM@tanchong.org>

**Subject:** RE: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-PC4179L-PRS-31/05/2022

(1303-1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU

Dear Steve,

Our COR computation is attached for your agreement.

COR: \$6389.08 before GST.

07 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH).

Kindly confirm the above as soon as possible.

## \*\*\*Kindly reply to all for easier follow-up\*\*\*

Best Regards.

#### **DENNIS LEONG**

HP: (65) 9489 9000

Insurance Claim Motor Image Enterprises Pte Ltd 25 Leng Kee Road Singapore 159097 DID: (65) 6703 8164

Email: dennisleong@motorimage.net

From: Sayedinah <sayedinah@tanchong.com>

Sent: Monday, 6 June 2022 2:06 pm

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

**Cc:** LKINSTEAM <LKINSTEAM@tanchong.org>; Mohamed Isman <isman@motorimage.net>; Mike Lim <mikelim@motorimage.net>; Boo Boo Seng <boo\_boo\_seng@tanchong.com>; Steve Chen (LKK Auto) <stevechen@lkkauto.com>

Subject: Re: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-PC4179L-PRS-31/05/2022

(1303-1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU

Importance: High

Hi Claims Team,

offer of Direct Settlement accepted.

Thank you very much.

Regards
Sayedinah Ali
Claims Executive
TC AutoClinic Pte Ltd
25, Leng Kee Road.
Singapore(159097)
HP;92992693 DID:67038515 FAX:+65-64795019
Email:sayedinah@tanchong.com
Website:www.tanchong.com

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Monday, 6 June 2022 1:50 pm

To: Sayedinah < sayedinah@tanchong.com >

**Cc:** LKINSTEAM <<u>LKINSTEAM@tanchong.org</u>>; Mohamed Isman <<u>isman@motorimage.net</u>>; Mike Lim <<u>mikelim@motorimage.net</u>>; Boo Boo Seng <<u>boo boo seng@tanchong.com</u>>; Steve Chen (LKK Auto) <stevechen@lkkauto.com>

**Subject:** RE: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-PC4179L-PRS-31/05/2022 (1303-1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU

Internal

# 'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sirs,

Without admission of liability, we agree to do a direct settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorization of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal. As for quantum on the LOU/LOR we follow the NIMA Protocol Benchmark.

Please quantify your client's claim with all supporting documents to us.

Thank you.

Warmest Regards,

## **KC Chan**

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C 79 Robinson Road #09-01 Singapore 068897 www.allianz.sg



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A Please consider the environment before printing this e-mail.

From: Sayedinah <sayedinah@tanchong.com>

Sent: Monday, June 6, 2022 11:21 AM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: LKINSTEAM < LKINSTEAM@tanchong.org >; Mohamed Isman < isman@motorimage.net >; Mike Lim < mikelim@motorimage.net >; Boo Boo Seng < boo boo seng@tanchong.com >; Steve Chen (LKK Auto) < stevechen@lkkauto.com >

Subject: [EXT] Re: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-PC4179L-PRS-

31/05/2022 (1303-1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU

Importance: High

Hi Claims Teams,

vehicle surveyed on the 31/05/2022 by LKK.

Kindly advise on authorization to repair/liability status soonest.

Thank you very much.

Regards Sayedinah Ali Claims Executive TC AutoClinic Pte Ltd 25, Leng Kee Road. Singapore(159097) HP;92992693 DID:67038515 FAX:+65-64795019 Email:sayedinah@tanchong.com Website:www.tanchong.com

From: Sayedinah

Sent: Friday, 27 May 2022 10:09 pm

To: claims@allianz.com.sg <claims@allianz.com.sg>

Cc: LKINSTEAM <LKINSTEAM@tanchong.org>; Mohamed Isman <isman@motorimage.net>; Mike Lim

<mikelim@motorimage.net>; Boo Boo Seng <boo boo seng@tanchong.com>

Subject: SMF5564X-A/G-TP(PC4179L)AIS-REF:STARINN LIMOUSINEAISCL2022-00001SL-PC4179L-PRS-31/05/2022 (1303-

1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU

Hi Claims Team,

kindly arrange PRS on the 31/05/2022 (1303-1530HRS) @ 25 LENG KEE ROAD S(159097)( MOTORIMAGE/SUBARU.

SJE preferred is Mr Xing Guo Qiang.

Claims Handler MIE: Mr Isman HP:96689313

Kindly also advise on liability status soonest.

Thank you very much.

Regards Savedinah Ali Claims Executive TC AutoClinic Pte Ltd 25, Leng Kee Road. Singapore(159097) HP;92992693 DID:67038515 FAX:+65-64795019 Email:sayedinah@tanchong.com Website:www.tanchong.com







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