

Re: Appeal approved ; RE: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Somp Insurance Our Ref: TAX/05/22/2075

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 20/6/2022 9:56 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Dear Sir/Madam,

Enclose preliminary advice of **SHC 4853T**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Friday, 17 June 2022 4:32 pm

To: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Appeal approved ; RE: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Somp Insurance Our Ref: TAX/05/22/2075

Dear Lee Gek,

Following up from the email below and as captioned, Somp Insurance Singapore Pte Ltd management has approved our insured's appeal and we will be handling this matter.

Please liaise with agreed SJE, M/s LKK AUTO for survey finalization, thank you.

By email copy to M/s LKK AUTO,

Please assist above, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Gnoh, Pau Loong <>**Sent:** Monday, June 13, 2022 1:55 PM**To:** Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>**Subject:** Insured breach of policy ; RE: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Sompo Insurance Our Ref: TAX/05/22/2075**Importance:** High

Dear Lee Gek,

With reference above, please be informed that due to breach of policy condition, we wish to inform that the motor policy will not be cover for this accident and please redirect your / your client's claim to our insured directly, thank you.

By email copy to M/s LKK AUTO,

Please take note above and close the matter from your end, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

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From: Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Sent: Monday, June 6, 2022 2:25 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Please forward footage ; RE: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Sompo Insurance Our Ref: TAX/05/22/2075

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Pau Loong,

Our video footage is not available as the memory card is spoilt. However we attached the video footage from our witness and the scene photos for your perusal.

Our witness was driving directly behind your insured's car. When **the traffic light turned green with red turning arrow**, your insured failed to stop to give way to our taxi going straight and collided with our taxi when turning right from the opposite direction.

Please confirm that liability is clear. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

STRIDES Automotive Services Pte Ltd



From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Sent: Monday, 30 May 2022 2:04 pm

To: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) <BangKien.Ang@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <WeiSiong.Lim@strides.com.sg>; Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Subject: Please forward footage ; RE: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Sompo Insurance

Dear Shanti,

With reference above, please forward the footage, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, May 30, 2022 9:14 AM

To: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; admin-d@lkkauto.com; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd) <SiuChing.Ng@strides.com.sg>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd) <BangKien.Ang@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <WeiSiong.Lim@strides.com.sg>; Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Subject: LKK \ CMTD2201836/GPL - SKG5681J ACC ON 27.05.22 | SHC4853T - Sompo Insurance

Without Prejudice

Our Reference: CMTD2201836/GPL

Your Reference: SHC4853T

Hi Shanti,

We acknowledged receipt of your claim documents and have appointed **LKK AUTO** to survey the above vehicle.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg

Aside to **LKK AUTO**,

Please arrange **Adrian/ Kenneth/ Marcus** to survey **SHC4853T** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Shanti B Thaiyal Nayagi (Strides Automotive Services Pte Ltd) <Thaiyal.Nayagi@strides.com.sg>

Sent: Saturday, May 28, 2022 8:25 AM

To: 'motorsurvey@sompo.com.sg'

Cc: Yeo Poh Suan (Strides Automotive Services Pte Ltd) <PohSuan.Yeo@strides.com.sg>; Kok Tuck Foo (Strides Automotive Services Pte Ltd) <TuckFoo.Kok@strides.com.sg>; Koo Yew Chung (Strides Automotive Services Pte Ltd) <YewChung.Koo@strides.com.sg>; Grace Ng Siu Ching (Strides Automotive Services Pte Ltd)

<SiuChing.Ng@strides.com.sg>; Keith Ang Bang Kien (Strides Automotive Services Pte Ltd)
<BangKien.Ang@strides.com.sg>; Lim Wei Siong (Strides Automotive Services Pte Ltd) <WeiSiong.Lim@strides.com.sg>;
Tan Lee Gek (Strides Automotive Services Pte Ltd) <LeeGek.Tan@strides.com.sg>

Subject: RE: SHC4853T - Sompoo Insurance

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHC4853T** within 48 hours according to GIA guidelines, involving your insured **SKG5681J**

Vehicle in Woodlands

Thank you & Regards

Shanti

Strides Automotive Services Pte Ltd

DID 68662671/2

Thaiyal.Nayagi@strides.com.sg

