

Yan (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Sunday, 29 May 2022 10:51 PM
To: claims@garage13.com.sg; sales@garage13.com.sg; Admin A; assignments@lkkauto.com
Cc: sales@garage13.com.sg
Subject: RE: SNM22D203693/C02/SND3387C/TAYHP / FW: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with GARAGE 13 to conduct survey.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>
Sent: Friday, 27 May 2022 2:39 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; sales@garage13.com.sg
Cc: sales@garage13.com.sg
Subject: RE: SNM22D203693/C02/SND3387C/TAYHP / FW: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Irene,

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated today.

However, we are pleased to provide below a list of ten surveyors for your consideration.

Gilbert Leow	Impact Analysis Consultant
Andy Ho	Impact Analysis Consultant
Shandy Loh	Impact Analysis Consultant
Michael Yap	Mccoyp Pte Ltd
Seth Yeh	Delta-V Consultant
James Ong	Delta-V Consultant
Nick Ng	Delta-V Consultant
Loo Yee Khang	Cozon Engineers
Alex Teo	Cozon Engineers
Denise Yap	Pal's Appraiser Pte Ltd

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Warmest Regards,

Madeleine Ang

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Friday, 27 May 2022 2:17 pm

To: sales@garage13.com.sg; claims@garage13.com.sg

Subject: FW: SNM22D203693/C02/SND3387C/TAYHP / FW: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6192 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

Irene Tay

From: claims@garage13.com.sg <>

Sent: Friday, 27 May 2022 1:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; sales@garage13.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM22D203693/C02/SND3387C/TAYHP / FW: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Mdm,

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Please find GIA report for my customer in the attached.

Thank you.

Regards,
Madeleine Ang
Garage 13 Pte Ltd
+65 9091 0013

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 May 2022 12:00 pm

To: 'claims@garage13.com.sg' <claims@garage13.com.sg>; sales@garage13.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: O/R: SNM22D203693/C02/SND3387C/TAYHP / FW: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

Without Prejudice

Dear Irene,

Please conduct PRS for SMX5304K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Irene Tay 63896192.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: claims@garage13.com.sg <claims@garage13.com.sg>

Sent: Thursday, 26 May 2022 5:23 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: sales@garage13.com.sg

Subject: NOA - ACCIDENT INVOLVING SMX 5304K & SND 3387C ALONG CTE TOWARDS CITY ON 26.05.2022 AT 0910HRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE

Dear Sir / Mdm,

Attached herewith the Notification of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Warmest Regards,

Merina Chia

Garage 13 Pte Ltd

T : +65 9091 0013

A : 8 Kaki Bukit Ave 4, #02-54/55 Premier @ Kaki Bukit, Singapore 415875