

Hsiao Tong (LKKAuto)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 1 July 2022 9:32 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3 II Lonpac Ref: 21/22/22/VC00/025852

Lonpac External - General

Hi Hsiao Tong,

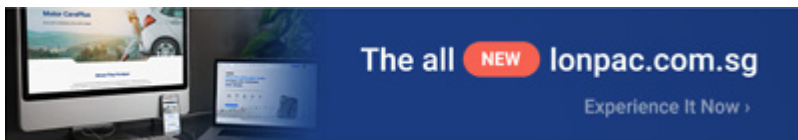
For rentals, please negotiate from \$540(\$60 x 9 days) up to \$630(\$70 x 9 days)

Therefore, mandate for the whole claim is from \$7,390.00 up to \$7,480.00.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Thursday, 30 June 2022 3:35 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [Seek Mandate] - Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3 II Lonpac Ref: 21/22/22/VC00/025852

Your ref: **21/22/22/VC00/025852**

Our ref : CC4/LPC22005061/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YM7313L(LONPAC) AND SNE1985J(TP) ON 23/05/2022

We refer to the above matter.

We have highlighted to your good office on 01/06/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured driver reversed and hit onto third party parked vehicle(SNE1985J). The impact caused Third Party hit another parked vehicle (SJL3940K). We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "SMC AUTO ENGINEERING WORKS" at \$7,570.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 17,281.57	\$ 6,848.00
2. Loss of Use (10days x \$120.00)	\$ 1,200.00	\$ 720.00 (9days x \$80.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 18,483.57	<u>\$ 7,570.00</u>

Surveyor recommended 8days for repair + 1Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 29/06/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Monday, 13 June 2022 3:30 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3 II Lonpac Ref: 21/22/22/VC00/025852

Lonpac External - General

Thanks Hsiao Tong for the update

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 13 June 2022 10:10 am
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3 ll Lonpac Ref: 21/22/22/VC00/025852

Dear Sirs/Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Friday, 3 June 2022 3:10 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3 ll Lonpac Ref: 21/22/22/VC00/025852

Lonpac External - Confidential

Hi Mei Kwan,

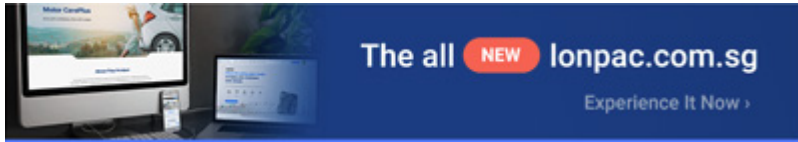
We attach OI GIA for your peusal.

Thank you.

Best Regards

Eng Huey Ni
Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 June 2022 1:28 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Request for 3rd party claims survey SNE1985J Claims against YM7313L *** LKK REF: CC4/LPC22005061/Upa3

Dear Gerald,

We refer to the above matter.

Enclosed for your perusal is:

- Photographs of TP vehicle in its damaged condition
- TP GIA report

Please note that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 30 May, 2022 12:05 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>;

assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Request for 3rd party claims survey SNE1985J Claims against YM7313L

Dear Gerald,

Thank you for the assignment.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Saturday, 28 May 2022 9:29 AM

To: 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Eng Pau Low <smc_eplow@yahoo.com.sg>

Subject: FW: Request for 3rd party claims survey SNE1985J Claims against YM7313L

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA. Insured yet to lodge the accident report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: SMC Auto <smc_eplow@yahoo.com.sg>

Sent: Friday, 27 May 2022 9:57 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: Re: Request for 3rd party claims survey SNE1985J Claims against YM7313L

We did like yo chose asfoloow

Marcus Chua - LKK

Kindly arrange

Thank

Best Regard

Susan Low

M/s SMC Auto Engineering Works

No. 1 Kaki Bukit Avenue 6 #01-01

AutoBay @ Kaki Bukit

Singapore 417883

HP: +65 9637 7844

Fax: 6744 5746

On 27 May 2022, at 4:52 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Susan,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Lim Teow Guan - LKK
4	Ang Bryan Tani- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Thevan T Karthikesavan- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK
10	Xing Guo Qiang -LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Eng Pau Low <smc_eplow@yahoo.com.sg>

Sent: Friday, 27 May 2022 4:07 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Request for 3rd party claims survey SNE1985J Claims against YM7313L

Accident on 23/05/2022 Along Defu Lane 9 Infront Of Unit 27A

Involving SNE1985J and YM7313L

We refer to the above accident and 3rd party claims.

We hereby write to request of 3rd party claims pre-repair inspection for our client's vehicle.

Please let us have your single joint expert motor surveyors list (SJE) to conduct a pre-repair survey of the damage to our client's vehicle jointly with our client/our motor workshop at No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883 as soon as possible.

Kindly arrange.

Thank you.

Best Regard!

Susan Low
M/s SMC Auto Engineering Works
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883
Tel: 6741 1731

Date of Survey:- _____

Name of Authorise Surveyor:- _____

Surveyor Email: _____

Remark :- _____