

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 27 May 2022 4:14 PM
To: Emilaine Faune; SUR; assignments
Cc: keong@successunited.com.sg
Subject: RE: SNM22D203699/C02/SLF37X/TANCHC / FW: TP PRI - SGN9339H / SLF37X / DoA 25.05.2022
Attachments: PRI.pdf

WITHOUT PREJUDICE

Dear Emilaine,

We will assign LKK to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange Mr Adrian to conduct the PRS.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Emilaine Faune <emilaine@successunited.com.sg>
Sent: Friday, 27 May 2022 4:09 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Cc: keong@successunited.com.sg
Subject: Re: SNM22D203699/C02/SLF37X/TANCHC / FW: TP PRI - SGN9339H / SLF37X / DoA 25.05.2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Jacqueline,

Pls assign LKK (Adiran Ling) for the survey and also, Pls advise the liability of the accident.

Thank you.

Best Regards,

Emilaine
Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 / #02-29

Kaki Bukit AutoHub

Singapore 417921

Tel: 6746 1515 Fax: 6748 5015

On Fri, 27 May 2022 at 15:14, Jacqueline Tan <jacqueline.tan@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM22D203699/C02/SLF37X/TANCHC

Your reference: SGN9339H

Dear Sirs,

ACCIDENT INVOLVING SLF37X & SGN9339H ON 25/05/2022

We refer to your email of 27/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant' s vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant' s vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 27 May 2022 3:06 pm

To: 'emilaine@successunited.com.sg' <emilaine@successunited.com.sg>;
'keong@successunited.com.sg' <keong@successunited.com.sg>; Jacqueline Tan
<jacqueline.tan@sg.cntaiping.com>

Subject: O/R: SNM22D203699/C02/SLF37X/TANCHC / FW: TP PRI - SGN9339H / SLF37X / DoA
25.05.2022

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SGN9339H.

Note: officer in charge Jacqueline Tan 63896185.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Emilaine Faune <emilaine@successunited.com.sg>

Sent: Friday, 27 May 2022 11:45 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Keong <keong@successunited.com.sg>

Subject: TP PRI - SGN9339H / SLF37X / DoA 25.05.2022

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Hi,

Kindly arrange TP PRI for our client's vehicle no.SGN9339H which was damaged due to the accident.

Attached herein the necessary document for your reference.

Thank you.

Best Regards,

Emilaine
Claim Executive

SUCCESS UNITED PTE LTD

2 Kaki Bukit Ave 2

#01-33 / #02-29

Kaki Bukit AutoHub

Singapore 417921

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