

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 27 May 2022 4:20 PM
To: Admin A; Summer Lee (LKK Auto)
Cc: Billy Tan
Subject: FW: SNM22D203695 SL - 1st Notice to Conduct Pre-Repair Survey - SCL 8000Z; Our Ref: JP/SL/22/SLB 9138A/AR - Accident involving SLB 9138A and SCL 8000Z Blk 603, Yishun Street 61 carpark on 24.05.2022
Attachments: 2nd PRS (reject).pdf

Hi Team

Please conduct survey.

Kindly liaise with our Billy Tan being the claims handler-in-charge for the matter.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Chee So Chow
Sent: Friday, May 27, 2022 4:18 PM
To: 'Motor Claims' <motorclaims@kscgp.com>
Cc: jiapei <jiapei@kscgp.com>; Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203695 SL - 1st Notice to Conduct Pre-Repair Survey - SCL 8000Z; Our Ref: JP/SL/22/SLB 9138A/AR - Accident involving SLB 9138A and SCL 8000Z Blk 603, Yishun Street 61 carpark on 24.05.2022

Hi Team,

We reject your list of surveyors as Single Joint Expert.

We are appointing LKK AUTO CONSULTANTS PTE LTD to conduct survey.

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, May 27, 2022 3:57 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>; Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM22D203695 SL - 1st Notice to Conduct Pre-Repair Survey - SCL 8000Z; Our Ref: JP/SL/22/SLB 9138A/AR - Accident involving SLB 9138A and SCL 8000Z Blk 603, Yishun Street 61 carpark on 24.05.2022

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Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: motorclaims@kscgp.com

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 27 May 2022 15:41

To: Motor Claims <motorclaims@kscgp.com>

Cc: jiapei <jiapei@kscgp.com>; Billy Tan <billy.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM22D203695 SL - 1st Notice to Conduct Pre-Repair Survey - SCL 8000Z; Our Ref: JP/SL/22/SLB 9138A/AR - Accident involving SLB 9138A and SCL 8000Z Blk 603, Yishun Street 61 carpark on 24.05.2022

Dear Sharon

We refer to your email of 27/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
3. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Note – Claim handler-in charge is Billy Tan.

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From: Motor Claims <motorclaims@kscgp.com>

Sent: Friday, May 27, 2022 8:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: SL - 1st Notice to Conduct Pre-Repair Survey - SCL 8000Z; Our Ref: JP/SL/22/SLB 9138A/AR - Accident involving SLB 9138A and SCL 8000Z Blk 603, Yishun Street 61 carpark on 24.05.2022

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Best Regards,

Sharon

For and on behalf of Ms Hue Jiapei

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[133 New Bridge Road](#)

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Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

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