

Our Ref: CT0522/SHB6217Y/KS(st)  
Date: 19.07.2022

LONPAC INSURANCE BERHAD  
300 BEACH ROAD #17-04/07  
Singapore 199555

Attn : Motor Claims Department

**Without Prejudice**

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 27.05.2022 INVOLVING SHB6217Y & GBC1043E ALONG SEMBAWANG AVE**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHB6217Y, which was involved in the captioned accident with your insured vehicle No GBC1043E.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	5,563.23
2. Loss of Rental	7 days x S\$ 125.19	S\$	876.33
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	7 days x S\$ 80.00	S\$	560.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>7,001.56</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** **Hyundai Ioniq SHB6217Y , GBC1043E** **ON 27-May-22 12:40**  
**ALONG** **SEMBAWANG AVE**

I / We **ZAINAL BIN AHMAD** (Hirer) NRIC No.: **SXXXX596Z**

and/or **TOH YEO CHAI** (Relief) NRIC No.: **SXXXX691A**

Taxi Number **SHB6217Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **27-May-2022**

Name of Hirer **ZAINAL BIN AHMAD**

Hirer NRIC **SXXXX596Z**

Signature :



Address **101 WOODLANDS STREET 13 #02-26**  
**730101**

Contact No. **97939444**

Name of Relief **TOH YEO CHAI**

Relief NRIC **SXXXX691A**

Signature :



Address **670 WOODLANES DRIVE 71 03-23**  
**730670**

Contact No. **86728575**



# LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/025854  
DATE : 29 SEPT 2022

## DISCHARGE VOUCHER

I/We, COMFORT TRANSPORTATION PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of GBC1043E the sum of Singapore Dollar Six Thousand Six Hundred Only (**\$6,600.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SHB6217Y and GBC1043E on 27/05/2022 along/at SEMBAWANG AVE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ N&T ENGINEERING ENTERPRISE (PTE) LTD AND/OR LOONG YI CHONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**COMFORTDELGRO ENGINEERING PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 502969

29/09/22

Signature of vehicle owner/Date

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

Name of vehicle owner /Date

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

"The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

**Workshops**

205 Braddell Road Singapore 579701  
59 Loyang Drive Singapore 508969  
45 Pandan Road Singapore 609286

383 Sin Ming Drive Singapore 575717  
7 Sungei Kadul Way Singapore 728791  
320 Ubi Road 3 Singapore 408649

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 1

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHB6217Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186769

INV. NO/DATE  
91843348 12.07.2022

JOB NO.  
305517628

ODOMETER READING

DATE/TIME IN  
27.05.2022 16:45

Description : 3P 27.05.2022

S/No	Part No.		Qty	Unit Price	%Disc	Net
<b>PART REQUISITION</b>						
0001	04-01-0104-2256	PANEL ASSY-TAIL GATE#	1	2,549.70	20.00	2,039.76
0002	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-2270	EMBLEM-HYBRID	1	24.30	20.00	19.44
0005	04-01-0104-2271	EMBLEM-IONIQ	1	31.30	20.00	25.04
0006	28-01-0103-0005	REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
0007	28-01-0103-0006	REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0008	28-01-9999-2025	XX APP LOGO REAR BONNET CTPL	1	40.00	0.00	40.00
0009	09-01-9999-0068	REVERSE SENSOR ASSY*	1	180.00	0.00	180.00

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91843348	5,563.23	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W

Page: 2

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHB6217Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186769

INV. NO/DATE  
91843348 12.07.2022

JOB NO.  
305517628

ODOMETER READING

DATE/TIME IN  
27.05.2022 16:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
0010	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	50.00	0.00	50.00
0011	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
0012	04-01-0104-2257	GLASS ASSY-TAIL GATE LOWER#	1	584.90	20.00	467.92
0013	05-01-0199-0032	WINDSCREEN AHESIVE-310MLCART*	2	23.00	0.00	46.00
SUB-TOTAL			:			3,674.28

**JOB NATURE**

0001	L	PANEL BEAT (SHB6217Y)TP	525.00	525.00
0002	SP	SPRAYPAINT CHARGE	500.00	500.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
0004	L	REMOVE/REFIX REAR W/SCREEN GLASS	120.00	120.00

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91843348	5,563.23	

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

GST REG. NO. M2-8921817-3

**TAX INVOICE**

COMPANY REG. NO.: 199506048W  
Page: 3

8010042

LONPAC INSURANCE BERHAD  
THE CONCOURSE

300 BEACH ROAD #17-04/07  
SINGAPORE SG 199555

CONTACT NO: 62507388

VEHICLE NO  
SHB6217Y

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
22.10.2019

CHASSIS CODE  
KMHC851CVLU186769

INV. NO/DATE  
91843348 12.07.2022

JOB NO.  
305517628

ODOMETER READING

DATE/TIME IN  
27.05.2022 16:45

S/No	Part No.		Qty	Unit Price	%Disc	Net
0005	20-05	ADVERTISEMENT STICKER-BUMPER		50.00		50.00
0006	20-05	ADVERTISEMENT STICKER-BOOTLID		100.00		100.00
0007	20-05	ADVERTISEMENT STICKER-FENDER		200.00		200.00
SUB-TOTAL				:		1,525.00

Items total 5,199.28

Add GST @ 7.000 % 363.95

Invoice amount 5,563.23

Issued by : KATHERINETAN 12.07.2022 08:31:48

Repair type : CLSO/57/57

Payment Type/Term: /Credit 30 days

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010042	91843348	5,563.23	

Our Ref: CT22050492

Date: 08 July 2022



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON                      27/05/2022    @   12:40 hrs  
ALONG                               SEMBAWANG AVE  
INVOLVING                        GBC1043E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6217Y** (the "Taxi"). The Taxi was hired to **ZAINAL BIN AHMAD IC NO SXXXX596Z** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.








## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBC1043E

Date of Accident

27/05/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **Lonpac Insurance Bhd**Period of Insurance ..... **05/04/2022 - 04/04/2023**Requested By ..... **Janet Lim Siang Gek (COMFOR...**Requested Date ..... **28/05/2022 08:07**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Thursday, 29 September 2022 1:41 PM  
**To:** 'ENG HUEY NI'  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\*  
LKK REF: CC4/LPC22005050/Tpa3 || Lonpac ref: 22/22/22/VC05/025854

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$6,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Wednesday, 28 September 2022 9:03 AM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/Tpa3 || Lonpac ref: 22/22/22/VC05/025854

## Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed. To revise offer and wrap up at global sum \$6,600.00 (all in).

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Wednesday, 7 September 2022 12:13 pm  
**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Dear Sirs/mdm

For LOR & LOI, third party rejected our offer at 5days and counter proposed 6days. The breakdown is as follows: -

Date:		Remarks:	Days
27/5/2022	Friday	Date of Accident.	1
28/5/2022	Saturday	Wksp sent in PRS to Lonpac. To arrange survey asap.	2
29/5/2022	Sunday	OFF.	3
30/5/2022	Monday	Lonpac assigned PRS to LKK. LKK conducted survey.	4
31/5/2022	Tuesday	Repair day 1.	5
1/6/2022	Wednesday	Repair day 2	6
2/6/2022	Thursday	Repair done.	7

Please advise if we may proceed to revise our offer at a global sum of **\$6,600.00(all-in)**.

1. Cost of Repair (w/GST)	\$ 5,563.23 (\$5,199.28 + 7%GST)
2. Loss of Rental (6days x \$125.19)	\$ 751.14
3. Loss of Income (6days x \$50.00)	\$ 300.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,616.37
<b>Global Sum</b>	<b>\$ 6,600.00</b>

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>  
**Sent:** Wednesday, 24 August 2022 5:18 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

# Lonpac External - General

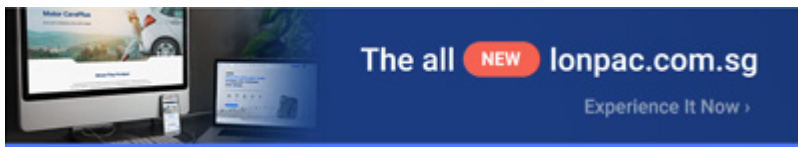
Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards

Eng Huey Ni  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04 The Concourse, Singapore 199555  
DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Wednesday, 24 August 2022 2:19 pm

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Your ref: **22/22/22/VC05/025854**

Our ref : CC4/LPC22005050/Tpa3q2

Dear Sirs/Mdm,

## **ACCIDENT INVOLVING GBC1043E(LONPAC) AND SHB6217Y(TP) ON 27/05/2022**

We refer to the above matter.

We have highlighted to your good office on 30/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$6,441.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,175.89	\$ 5,563.23 (\$5,199.28 + 7%GST)
2. Loss of Rental (7days x \$125.19)	\$ 876.33	\$ 625.95 (5days x \$125.19)

3. Loss of Income (7days x \$80.00)	\$ 560.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,614.22</b>	<b><u>\$ 6,441.18</u></b>

Surveyor recommended 3days for repair + 2PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 1 June 2022 1:43 PM

**To:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** ENG HUEY NI <[hneng@lonpac.com](mailto:hneng@lonpac.com)>

**Sent:** Tuesday, 31 May, 2022 9:19 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/pa3 || Lonpac ref: 22/22/22/VC05/025854

## Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA report for your perusal.

Thank you.

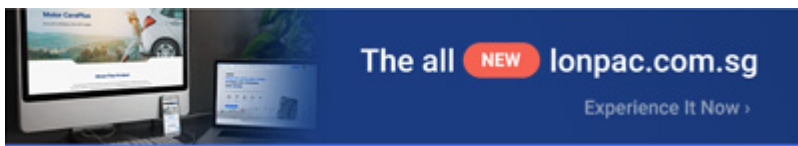
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 30 May 2022 11:32 am

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E \*\*\* LKK REF: CC4/LPC22005050/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**



Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Monday, 30 May, 2022 11:00 AM  
**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E

Dear Gerald,

Thank you for the assignment

***Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.***

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Monday, 30 May 2022 7:30 AM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: DOA.27.05.22 SHB6217Y with your insured GBC1043E

## Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Jumani Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>  
**Sent:** Saturday, 28 May 2022 9:20 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Fw: DOA.27.05.22 SHB6217Y with your insured GBC1043E

To  
Officer in charge

see attached - POLICE REPORT

Best Regards  
JUMANI MASUDIN  
Taxi Accident Repair  
ComfortDelGro Engineering Pte Ltd  
Off: 6214-8315 Fax: 65468156

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**From:** Jumani Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>  
**Sent:** Saturday, 28 May 2022 9:14 am  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** DOA.27.05.22 SHB6217Y with your insured GBC1043E

TO  
  
Officer in charge

Please expedite

Best Regards  
JUMANI MASUDIN  
Taxi Accident Repair  
ComfortDelGro Engineering Pte Ltd  
Off: 6214-8315 Fax: 65468156

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**From:** [canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg) <[canon@comfortdelgro.com.sg](mailto:canon@comfortdelgro.com.sg)>  
**Sent:** Saturday, 28 May 2022 9:03 am  
**To:** Jumani Bin Masudin <[jumanibm@cdge.com.sg](mailto:jumanibm@cdge.com.sg)>  
**Subject:** Scan Image

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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