

Hsiao Tong (LKKAUTO)

From: ENG HUEY NI <hneng@lonpac.com>
Sent: Wednesday, 28 September 2022 9:03 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A; MT_Claim_SG
Subject: RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E ***
LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed. To revise offer and wrap up at global sum \$6,600.00 (all in).

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 7 September 2022 12:13 pm
To: ENG HUEY NI <hneng@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Dear Sirs/mdm

For LOR & LOI, third party rejected our offer at 5days and counter proposed 6days. The breakdown is as follows: -

Date:		Remarks:	Days
27/5/2022	Friday	Date of Accident.	1
28/5/2022	Saturday	Wksp sent in PRS to Lonpac. To arrange survey asap.	2
29/5/2022	Sunday	OFF.	3
30/5/2022	Monday	Lonpac assigned PRS to LKK. LKK conducted survey.	4
31/5/2022	Tuesday	Repair day 1.	5
1/6/2022	Wednesday	Repair day 2	6
2/6/2022	Thursday	Repair done.	7

Please advise if we may proceed to revise our offer at a global sum of **\$6,600.00(all-in)**.

1. Cost of Repair (w/GST)	\$ 5,563.23 (\$5,199.28 + 7%GST)
2. Loss of Rental (6days x \$125.19)	\$ 751.14
3. Loss of Income (6days x \$50.00)	\$ 300.00
4. LTA/GIA Search Fee	\$ 2.00
Total	\$ 6,616.37
Global Sum	\$ 6,600.00

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Wednesday, 24 August 2022 5:18 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/Tpa3 || Lonpac ref: 22/22/22/VC05/025854

Lonpac External - General

Hi Hsiao Tong,

Please proceed as proposed.

Thank you.

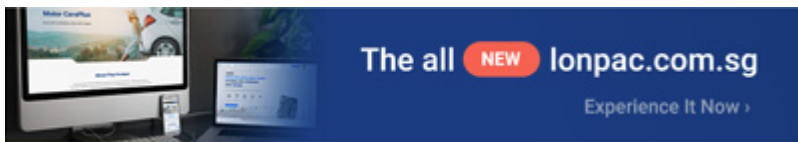
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 24 August 2022 2:19 pm

To: ENG HUEY NI <hneng@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/Tpa3 Il Lonpac ref: 22/22/22/VC05/025854

Your ref: **22/22/22/VC05/025854**
Our ref : CC4/LPC22005050/Tpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBC1043E(LONPAC) AND SHB6217Y(TP) ON 27/05/2022

We refer to the above matter.

We have highlighted to your good office on 30/05/2022 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"COMFORTDELGRO ENGINEERING PTE LTD"** at **\$6,441.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 7,175.89	\$ 5,563.23 (\$5,199.28 + 7%GST)
2. Loss of Rental (7days x \$125.19)	\$ 876.33	\$ 625.95 (5days x \$125.19)
3. Loss of Income (7days x \$80.00)	\$ 560.00	\$ 250.00 (5days x \$50.00)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,614.22	<u>\$ 6,441.18</u>

Surveyor recommended 3days for repair + 2PRS = 5days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 23/08/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 1 June 2022 1:43 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/Tpa3 II Lonpac ref: 22/22/22/VC05/025854

Dear Huey Ni,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Tuesday, 31 May, 2022 9:19 AM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/pa3 II Lonpac ref: 22/22/22/VC05/025854

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA report for your perusal.

Thank you.

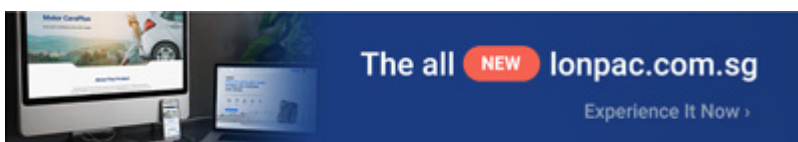
Best Regards

Eng Huey Ni

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04 The Concourse, Singapore 199555

DID: 6279 9244 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Monday, 30 May 2022 11:32 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E *** LKK REF: CC4/LPC22005050/pa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 30 May, 2022 11:00 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: DOA.27.05.22 SHB6217Y with your insured GBC1043E

Dear Gerald,

Thank you for the assignment

Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company. Please contact the undersign for survey arrangement.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 30 May 2022 7:30 AM
To: 'assignments' <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: DOA.27.05.22 SHB6217Y with your insured GBC1043E

Lonpac External - General

Our Ref: TBA

Dear Yan,

FYNA.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Jumani Bin Masudin <jumanibm@cdge.com.sg>
Sent: Saturday, 28 May 2022 9:20 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Fw: DOA.27.05.22 SHB6217Y with your insured GBC1043E

To
Officer in charge

see attached - POLICE REPORT

Best Regards
JUMANI MASUDIN
Taxi Accident Repair
ComfortDelGro Engineering Pte Ltd
Off: 6214-8315 Fax: 65468156

From: Jumani Bin Masudin <jumanibm@cdge.com.sg>
Sent: Saturday, 28 May 2022 9:14 am
To: MT_Claim_SG <mt_claim@lonpac.com>
Subject: DOA.27.05.22 SHB6217Y with your insured GBC1043E

TO

Officer in charge

Please expedite

Best Regards
JUMANI MASUDIN
Taxi Accident Repair
ComfortDelGro Engineering Pte Ltd
Off: 6214-8315 Fax: 65468156

From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>
Sent: Saturday, 28 May 2022 9:03 am
To: Juman Bin Masudin <jumanibm@cdge.com.sg>
Subject: Scan Image

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ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
