

Hsiao Tong (LKKAUTO)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 14 October 2022 3:22 PM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAUTO); Admin A
Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

Hi Cecilia,

Please proceed as proposed and settle in breakdown.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 18 August 2022 10:26 am
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM22D203726**

Our ref : CC6/CTI22005049/ga3

Dear Sirs/Madam,

ACCIDENT INVOLVING SMQ 5056M (OI) & SKQ 7988J (TP) ON 27/05/2022

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **AUTOMOTIVE REPAIR CENTRE PTE LTD**" at **\$4,763.50 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,165.81	\$ 4,226.50
2. Loss of Rental (5days x \$128.40)W/GST	\$ 642.00	\$ 535.00 (5days x \$107.00)W/GST
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,809.81	<u>\$ 4,763.50</u>

**05 days recommendation for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/07/2022 is only for mandate purpose.

For your approval/instruction please.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108



Save the Earth. Print only when necessary.

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 31 May 2022 2:52 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

PASSWORD SMQ5056M3726

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jacqueline Tan

Sent: Tuesday, 31 May 2022 2:53 PM

To: Meikwan@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

Dear LKK,

Enclosed OI SAS for your necessary action.

***The file has been encrypted with a password which will be sent in a separate email.*

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Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 30 May 2022 4:29 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Meikwan@lkkauto.com;

CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the below email.

Kindly revert to **LKK Auto on Direct Settlement SKQ7988J** soonest possible

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, May 30, 2022 11:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ5056M (OI : CTI - TBA) and SKQ7988J (TP : LKK REF - CC6/CTI22005049/ga3) on 27/05/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted