Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

Sent:Monday, 30 May, 2022 2:08 PMTo:claimsdept@sg.cntaiping.comCc:Admin A; Cecilia Chong (LKK Auto)

Subject: RE: Direct Settlement - Accident Involving SMQ5056M (OI : CTI - TBA) and

SKQ7988J (TP: LKK REF - CC6/CTI22005049/ga3) on 27/05/2022

Attachments: TP GIA REPORT.pdf; Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf; LKK

SURVEY PHOTO.pdf

Categories: HMK

Dear Sir / Madam,

We refer to the above matter.

Please be informed that survey done.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition
- TP GIA report

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 30 May, 2022 11:25 AM

To: claimsdept@sg.cntaiping.com

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> Subject: Direct Settlement - Accident Involving SMQ5056M (OI : CTI - TBA) and SKQ7988J (TP : LKK

REF - CC6/CTI22005049/ga3) on 27/05/2022

Dear Sir/Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

• TP GIA report

Note: no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted