

Mei Kwan (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 31 May, 2022 2:52 PM
To: Mei Kwan (LKKAuto); Cecilia Chong (LKK Auto); Admin A
Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

Categories: HMK

PASSWORD SMQ5056M3726

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jacqueline Tan
Sent: Tuesday, 31 May 2022 2:53 PM
To: Meikwan@lkkauto.com; CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

Dear LKK,

Enclosed OI SAS for your necessary action.

***The file has been encrypted with a password which will be sent in a separate email.*

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 30 May 2022 4:29 PM

To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Meikwan@lkkauto.com;

CeciliaChong@lkkauto.com; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM22D203726/C02/SMQ5056M/TANCHC & YOUR REF: CC6/CTI22005049/ga3, SKQ7988J, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear [Jacqueline](#),

Please refer to the below email.

Kindly revert to **LKK Auto on Direct Settlement SKQ7988J** soonest possible

Please contact our claims department **Jacqueline Tan 6389 6185** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, May 30, 2022 11:25 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMQ5056M (OI : CTI - TBA) and SKQ7988J (TP : LKK REF - CC6/CTI22005049/ga3) on 27/05/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Automotive Repair Centre Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Note : no survey done yet.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted