

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 1 June 2022 2:24 PM
To: Claims Dept; SUR; Admin A
Subject: RE: OD / 7974758406SG / SLT7468R - Request undertaking letter and interview form

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SLT 7468R, (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 1 June 2022 9:16 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: OD / 7974758406SG / SLT7468R - Request undertaking letter and interview form

Dear Tony,

Pending approval from AIG.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, 31 May 2022 5:00 PM

To: 'Claims Dept' <claims@premiumauto.com.sg>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>; 'Norazima Khairuddin' <nora.khai@premiumauto.com.sg>

Cc: 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: OD / 7974758406SG / SLT7468R - Request undertaking letter and interview form

Dear all,

Any update on repair approval?

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Monday, 30 May 2022 5:02 PM

To: 'Hor, Yinrul'; 'Norazima Khairuddin'

Cc: 'Mohd Rizal, Nur Mariah Huibrechts'; 'Claims Dept'; 'Nadaraja, Deeban'; 'Admin A'; 'SUR'

Subject: RE: OD / 7974758406SG / SLT7468R - Request undertaking letter and interview form

Here you go

Thank you.

Best Regards,
Tony Foong
Senior Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

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From: Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

Sent: Monday, 30 May 2022 4:58 PM

To: Claims; 'Norazima Khairuddin'

Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; 'Admin A'; 'SUR'

Subject: OD / 7974758406SG / SLT7468R - Request undertaking letter and interview form



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