

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Wednesday, 1 June 2022 3:38 PM
To: 'Chee So Chow'; SUR
Cc: Claims Dept of CTI
Subject: RE: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022
Attachments: SNC6856B IA.pdf

Dear Ms Chee,

Re-send.

Enclosed herewith preliminary advice of SNC 6856B.

Kindly assist to create claim in Merimen System.

The make & model is TESLA MODEL 3 STANDARD RANGE.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Wednesday, 1 June 2022 3:36 PM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

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Best Regards,

Shiau Chan (Ms) | Case Handler

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Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 27 May 2022 4:03 PM
To: 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

Dear So Chow,

Thank you for the assignment.

Repairer arrange on 31.5.22.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Friday, 27 May 2022 3:32 PM

To: Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

Hi Team

Please arrange survey by Kenneth Kong.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Friday, May 27, 2022 3:24 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

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Dear Chee,

We appoint Kenneth Kong
Has your insured reported ?
Would like to check on the liability for this case.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 169143

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 27 May 2022 15:23

To: Kaitlyn Chio <kaitlyn.chio@ow.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: SNM22D203555C02 - PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

Dear Kaitlyn

We refer to your email of 27.05.2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is

returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>
Sent: Friday, May 27, 2022 8:59 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Ary Chua <ary.chua@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>; Victor Seng <victor.seng@ow.sg>
Subject: PRI - SNC6856B CLAIMING AGAINST SLR563E (CHINA TAIPING), DOA: 21/05/2022

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Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)
Claims Executive, Motor Claims Department
D: +65 6481 1522 | F: +65 6481 1011

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Head Office: 6 Kung Chong Road Singapore 159143
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