

Yan (LKK Auto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Sent: Friday, 27 May 2022 2:51 PM
To: tonygn tonygn; James Tay; SUR; assignments
Subject: RE: SNM22D203694/C02/XD9109G/THAMYL / FW: PRI X 116 tc (SJK 3254 M)

WITHOUT PREJUDICE

Dear Sir,

We regret that you are not agreeable to our proposed list of surveyors.

Please be informed that we will assign LKK Auto Consultants Pte Ltd to conduct the Pre-repair Inspection.

Kindly liaise with our appointed motor surveyor for the inspection.

Dear LKK,

Please arrange to conduct PRS on without prejudice basis.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: tonygn tonygn <tonygn18@hotmail.com>
Sent: Friday, 27 May 2022 2:11 pm
To: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; James Tay <jamestay540@gmail.com>
Subject: Fw: SNM22D203694/C02/XD9109G/THAMYL / FW: PRI X 116 tc (SJK 3254 M)

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THIAN CHOON AUTO

We'd like to reject your list of surveyors and we propose **William Ng** of **Allied Auto Appraisal** to be our surveyor.

Please update us your decision as soon as possible

Please email us at jamestay540@gmail.com regarding your choice.

Thank You

Yours
Sincerely,
THIAN CHOON AUTO

Sent from [Outlook](#)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, May 27, 2022 12:24 PM

To: 'tonygn18@hotmail.com' <tonygn18@hotmail.com>; 'jamestay540@gmail.com' <jamestay540@gmail.com>

Cc: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: RE: SNM22D203694/C02/XD9109G/THAMYL / FW: PRI X 116 tc (SJK 3254 M)

Without Prejudice

Our reference: SNM22D203694/C02/XD9109G/THAMYL

Your reference: X 116 tc (SJK 3254 M)

Dear Sirs,

ACCIDENT INVOLVING XD9109G & SJK 3254 M ON 25/05/2022

We refer to your email of 26/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Regards,

Jacqueline Tan

Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 27 May 2022 12:21 pm
To: 'tonygn18@hotmail.com' <tonygn18@hotmail.com>; 'jamestay540@gmail.com' <jamestay540@gmail.com>;
Pauline Tham <pauline.tham@sg.cntaiping.com>; Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>
Subject: O/R: SNM22D203694/C02/XD9109G/THAMYL / FW: PRI X 116 tc (SJK 3254 M)

Without Prejudice

Dear Jacqueline,

Please conduct PRS for SJK3254M.

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: tonygn tonygn <tonygn18@hotmail.com>

Sent: Thursday, 26 May 2022 4:20 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; James Tay <jamestay540@gmail.com>

Subject: PRI X 116 tc (SJK 3254 M)

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M/S. THIAN CHOON AUTO

1. **Person / HandPhone No. : Mr. James / 9755 – 3077**

A. **Fax : 6458 - 8913**

B. **Email : jamestay540@gmail.com**

