Yan (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>

Sent: Friday, 27 May 2022 2:35 PM

To: shirley.loh@ksteoptr.com; admin-d@lkkauto.com; 'assignments'; 'SUR'

Cc: Gnoh, Pau Loong

Subject: LKK/KK \ CMTD2201596/GPL - SMJ9008M ; Our Ref: TKSJ/M903-ACC-46139.22/sl

(SNA 8708 T)

Without Prejudice

Our Reference: CMTD2201596/GPL

Your Reference: TKSJ/M903-ACC-46139.22/sl (SNA 8708 T)

Dear Shirley,

We refer to your email reply and agreed to appoint Mr. Kenneth Kong of LKK Auto to conduct the survey.

Hi LKK Auto,

Please arrange Mr. Kenneth to conduct the survey for SNA8708T on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Innovation for Wellbeing

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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>

Sent: Friday, May 27, 2022 2:22 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; Claims - Motor Survey

<MotorSurvey@sompo.com.sg>

Subject: RE: Your Ref: PRI \ MTD2201596/GPL - SMJ9008M; Our Ref: TKSJ/M903-ACC-46139.22/sI (SNA 8708 T)

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Dear Grace Teo/ Pau Loong,

We refer to your email dated 27/5/22.

Our client has agree to the usage of LKK Auto Consultants, Kenneth Kong as the Single Joint Expert to conduct the Pre-Repair Survey.

Kindly proceed to engage LKK Auto Consultants, Kenneth Kong to perform the said Pre-Repair Survey in accordance to the NIMA Protocol.

Would request survey on Monday (30/5/22) after 12pm if possible. (Please contact: May, h/p no: 92476344.

Thank you.

Regards Shirley

Teo Keng Siang LLC TeL: 6333 4222 ext 59

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 27 May 2022 1:02 pm

To: shirley.loh@ksteoptr.com; Gnoh, Pau Loong PauLoong.Gnoh@sompo.com.sg>

Subject: PRI \ CMTD2201596/GPL - SMJ9008M ; Our Ref: TKSJ/M903-ACC-46139.22/sI (SNA 8708 T)

Our Reference: CMTD2201596/GPL

Your Reference: TKSJ/M903-ACC-46139.22/sl (SNA 8708 T)

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S Teo Keng Siang LLC

Date: 27/05/2022

Dear Shirley,

ACCIDENT INVOLVING SMJ9008M & SNA8708T ON 08.05.22

We refer to your Notice of Accident dated 27/05/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

Motor Surveyor	Surveyor	Selection (Indicate as tick)
LKK Auto Consultants	Adrian Ling	
	Kenneth Kong	
	Marcus Chua	
Priority Services	Jimmy Lee	
Raleigh Services	Andrew Ow Yong	
Appraisals Associates	-	

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: shirley.loh@ksteoptr.com <shirley.loh@ksteoptr.com>

Sent: Friday, May 27, 2022 12:06 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Subject: RE: Your Ref: SMJ 9008 M; Our Ref: TKSJ/M903-ACC-46139.22/sl (SNA 8708 T)

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Dear Sirs,

We refer to the above matter.

We attached herewith our letter dated 27/5/22.

Please let us have your surveyor list soon.

Thank you.

Regards,

Shirley

Teo Keng Siang LLC

TeL: 6333 4222 ext 59