

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 7 June 2022 1:49 PM  
**To:** Tan Kian Wei Billy  
**Cc:** claimsdept@sg.cntaiping.com; Admin A  
**Subject:** RE: SNM22D203795/C02/GBC7825B/TANKW / FW: Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022  
**Attachments:** TP ESTIMATE\_MARKED.pdf; Preliminary Advice\_SJY8317J.pdf; LKK Survey Photos.pdf

Dear Billy,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.

Based on both parties report, third party was reversing into a parking lot while our insured passing by third party vehicle. We are of the view that BOLA S24 is applicable. Third party should exercise greater caution before reversing into parking lot.

In view of this, we are intending to reject third party claim.

Kindly let us have your comments/instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 1 June 2022 9:57 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM22D203795/C02/GBC7825B/TANKW / FW: Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022

[Confidential]

Hi Mei Kwan,

Attached OI GIA, OI mention he overtake and TP reversing.  
Password is OI Vehicle in cap.

Thanks

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Tuesday, 31 May 2022 6:04 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Billy Tan <[billy.tan@sg.cntaiping.com](mailto:billy.tan@sg.cntaiping.com)>  
**Subject:** O/R: SNM22D203795/C02/GBC7825B/TANKW / FW: Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D203795/C02/GBC7825B/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 31 May 2022 3:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 8317J at M/s Fastech Auto Pte Ltd - Kaki Bukit on 27/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***