

## Mei Kwan (LKKAuto)

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**From:** Billy Tan <billy.tan@sg.cntaiping.com>  
**Sent:** Wednesday, 1 June, 2022 9:57 AM  
**To:** Mei Kwan (LKKAuto); Admin A; Hsiao Tong (LKKAuto)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM22D203795/C02/GBC7825B/TANKW / FW: Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022  
**Attachments:** SY02225U0002\_30-05-2022\_172832.pdf  
**Categories:** HMK

[Confidential]

Hi Mei Kwan,

Attached OI GIA, OI mention he overtake and TP reversing.  
Password is OI Vehicle in cap.

Thanks

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Tuesday, 31 May 2022 6:04 PM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Billy Tan <billy.tan@sg.cntaiping.com>  
**Subject:** O/R: SNM22D203795/C02/GBC7825B/TANKW / FW: Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022

Dear Sir,

Please note that officer in charge for this case is Billy Tan.

Claim no SNM22D203795/C02/GBC7825B/TANKW.

Dear Billy,

Pls revert LKK.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 31 May 2022 3:05 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC7825B (OI : CTI - TBA) AND SJY8317J (TP : LKK REF - CC6/CTI22005020/Upa3) on 27/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SJY 8317J at M/s Fastech Auto Pte Ltd - Kaki Bukit on 27/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***