

Mei Kwan (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 31 May, 2022 5:29 PM
To: Mei Kwan (LKKAUTO); Admin A; Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI
Subject: RE: SNM22D203706/C02/YN4179Y/LEWLC / FW: Direct Settlement - Accident Involving YN4179Y (OI : CTI - TBA) AND SLF735P (TP : LKK REF - CC6/CTI22005019/Upa3) on 24/05/2022
Attachments: YN4179Y.zip

Hi Mei Kwan / Hsiao Tong

Please refer to attached.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, May 31, 2022 5:21 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong <chewht@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: O/R: SNM22D203706/C02/YN4179Y/LEWLC / FW: Direct Settlement - Accident Involving YN4179Y (OI : CTI - TBA) AND SLF735P (TP : LKK REF - CC6/CTI22005019/Upa3) on 24/05/2022

Dear Sir,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM22D203706/C02/YN4179Y/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 31 May 2022 2:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN4179Y (OI : CTI - TBA) AND SLF735P (TP : LKK REF - CC6/CTI22005019/Upa3) on 24/05/2022

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLF 735P at M/s T K Lee Automotive Pte Ltd on 27/05/2022 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Photographs of TP vehicle in its damaged condition

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.