

## Yan (LKK Auto)

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**From:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Sent:** Friday, 27 May 2022 10:51 AM  
**To:** Global Auto Specialist - Sin Ming; assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Claims Dept of CTI; Pauline Tham  
**Subject:** RE: SNM22D203686/C02/SMN105D/THAMYL / FW: ACCIDENT INVOLVING SLD2768S & SMN105D ON 25.05.22 AT BOON LAY PLACE MARKET OPEN CAR PARK  
**Attachments:** SF0F225Q0001\_26-05-2022\_152101.pdf; Letter of Authorisation - SLD2768S.pdf; receipt-20220526-125736.pdf

[Strictly Confidential]

### Without Prejudice

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Note: Our insured had not reported the accident.

Dear LKK

Please arrange Mr. Kenneth to conduct PRS on without prejudice basis.

Case Owner: Pauline Tham

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
**On behalf of Pauline Tham**

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**From:** Global Auto Specialist - Sin Ming <sm@globalautospecialist.com>  
**Sent:** Friday, 27 May 2022 10:43 am  
**To:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** RE: SNM22D203686/C02/SMN105D/THAMYL / FW: ACCIDENT INVOLVING SLD2768S & SMN105D ON 25.05.22 AT BOON LAY PLACE MARKET OPEN CAR PARK

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

We would like to appoint Kenneth Kong (LKK) to conduct the survey.

Warmest Regards,  
Jenny Png  
Global Auto Specialist Pte Ltd  
HP: 9639 1626  
Sin Ming Branch: 6481 7675  
Toh Guan Branch: 6464 9291

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>  
**Sent:** Friday, 27 May, 2022 10:16 AM  
**To:** 'sm@globalautospecialist.com' <[sm@globalautospecialist.com](mailto:sm@globalautospecialist.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** RE: SNM22D203686/C02/SMN105D/THAMYL / FW: ACCIDENT INVOLVING SLD2768S & SMN105D ON 25.05.22 AT BOON LAY PLACE MARKET OPEN CAR PARK

**Without Prejudice**

**Our reference: SNM22D203686/C02/SMN105D/THAMYL**

**Your reference: SLD2768S**

Dear Sirs,

We refer to your email of 26/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

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Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 27 May 2022 10:08 am

**To:** 'sm@globalautospecialist.com' <[sm@globalautospecialist.com](mailto:sm@globalautospecialist.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Subject:** FW: SNM22D203686/C02/SMN105D/THAMYL / FW: ACCIDENT INVOLVING SLD2768S & SMN105D ON 25.05.22 AT BOON LAY PLACE MARKET OPEN CAR PARK

Without Prejudice

Dear Cecilia,

Please conduct PRS for SLD2768S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Pauline Tham 63896541.

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Thank you

Chong Boon Sen  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Global Auto Specialist - Sin Ming <[sm@globalautospecialist.com](mailto:sm@globalautospecialist.com)>

**Sent:** Thursday, 26 May 2022 3:37 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** ACCIDENT INVOLVING SLD2768S & SMN105D ON 25.05.22 AT BOON LAY PLACE MARKET OPEN CAR PARK

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Dear Sir/Mdm,

We are writing in on behalf of Mr Sampah Bin Mahadi, registered owner of SLD2768S in regards to the above mentioned accident.

We understand that you are the insurer of SMN105D.

Our client's vehicle will be available for an inspection at 176 Sin Ming Drive #05-14 Sin Ming Autocare Singapore 575721.

Please let us have your list of nominated surveyors within 2 working days from the date of this email.

You may contact Miss Jenny at 9639 1626.

Attached is the GIA report, LTA receipt and Letter of Authorization for your immediate perusal.

We hope to hear from you soon.

Warmest Regards,

*Jenny Png*

Global Auto Specialist Pte Ltd

HP: 9639 1626

Sin Ming Branch: 6481 7675

Toh Guan Branch: 6464 9291