

Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 27 May 2022 10:18 AM
To: Admin A; Summer Lee (LKK Auto)
Subject: SNM22D203668C02 - ACCIDENT INVOLVING XE7081J & SLA2257R ON PIE

Hi Team

Please arrange survey by STEVE CHEN.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Friday, May 27, 2022 10:09 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: TP Claim - SLA2257R; TP Vehicle XE7081J DOA 24/05/2022

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Hi,

Please assign to steve chen

Paul Ong
Service Consultant
Bodyshop & Paint

Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

Outlook for Android

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From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, May 27, 2022 10:04:44 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: TP Claim - SLA2257R; TP Vehicle XE7081J DOA 24/05/2022

Hi Paul

We refer to your email of 26/05/2022.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
2. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed

Liability unclear as our insured driver reported your client change lane. If you do have video footage, let us have it to review the claim.

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Chee So Chow
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From: Paul Ong Qing Yong <paul.ong@wearnes.com>
Sent: Thursday, May 26, 2022 8:42 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: TP Claim - SLA2257R; TP Vehicle XE7081J DOA 24/05/2022

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Hi,

Please find attached for TP Claim.

Please advise if we are able to do direct settlement for this case, thanks.

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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